

West and Central Camden Primary Care Network , Denise Marsh, Richard Mendall (Social Prescriber, GP)

AIM: Increase the percentage of people from an Asian, Black, Somali and Arab ethnicity receiving social Prescribing referrals and ensure they have high rates of satisfaction from the service

Target goals/outcomes:

1. Recruit a **Social Prescriber to work with BAME patients**, who speaks different languages.
2. **Promote social prescribing within the community** to attract BAME patients
3. **Record types of problem** the BAME Patients are seen about

Highlights:

- Ethnic minority Social Prescriber recruited who has experience of community initiatives and has been a Councillor.

Impacts:

- ✓ 100% of patients referred to the service who responded, would recommend it .
- ✓ Out of all the patients seen from Dec-Mid March (176) the proportion from Ethnic Minority Backgrounds increased from 56% to 65%. Of the patients seen:
 - 25.6% South Asian
 - 13% Somali
 - 7.4% Arabic
 - 15.3% Afrocarribean
- ✓ Awareness of social prescribing in the BAME communities increased, there was evidence that demand for the service also increased as word of mouth spreads
- ✓ There were also good satisfaction rates from the service

Presenting problems

