

London Find and Treat COVID-19 Testing Service

The Find and Treat team, funded by all the Directors of Public health in London, provide an advice and outreach testing service in a variety of locations for inclusion health populations. These are:

- Residential settings for homeless people, including rough sleepers, homeless hostels, hotels being used as temporary accommodation, daycentres and pay to sleep locations for this population.
- Asylum contingency accommodations (often hotels), and bridging hotels being used for the Afghan population.
- Street based sex workers

This specialist provision has been put in place for the inclusion health population in recognition that for a variety of reasons the mainstream testing available is unlikely to be practical for this group. Depending on the location you are in there is a way to refer symptomatic cases to the team. Full details provided below.

What do the Find and Treat team do?

Once a case is reported/referred the Find and Treat team will call the site/team (usually within the day, depending on the time of day the referral is received) and discuss the individual and provide health and infection control advice and then where needed go out to the location and test that individual, identify and test close contacts, and in some cases where there is concern about an outbreak test a whole location. The outreach testing team also assess the venue and directly provide infection control advice. The outreach team will include a clinician (usually a nurse) and a peer worker. The team work closely with the London Corona Virus Response Cell (Health Protection Teams) and Local Authority public health teams.

Details of the main symptoms of coronavirus (COVID-19) can be found [here](#).

How do I refer to the team?

Outreach teams: If you are referring a symptomatic individual from an Outreach Team please contact the Find and Treat team directly on: 0203 447 9842.

Residential settings If you have a resident showing COVID-19 symptoms, please contact the Find and Treat team by email on haltteam.cnwl@nhs.net (this is a secure nhs email address) and complete and attach the referral form available [here](#).

Asylum contingency accommodation and bridging hotels: Hotel staff who are aware of residents showing COVID-19 symptoms should contact the Find&Treat team by email and complete the referral form available here and email to haltteam.cnwl@nhs.net (this is a secure nhs email address). All the above information is also available and regularly updated at: <https://www.healthylondon.org/resource/homeless-health-during-covid-19>