

## SERVICE USER FEEDBACK

"Forever grateful keep up the great work" ... "From the wholesome of my heart I thank-you" ...

#### **FUNDING NEWS**

We are delighted to announce The Pan London Programme has been awarded further funding to continue beyond 2022.

The Rough Sleeping Drug and Alcohol Treatment Grant (RSDATG):

Phase 1 (current services) funding has been extended until March 2023.

Phase 2 funding is being negotiated to deliver our exciting new projects:

- 1. Pathways for addressing cooccurring mental health, learning disabilities and substance misuse: Five strategic project leads will work within the NHS Integrated Care System (ICS) areas across London to improve the integrated access and engagement of our most vulnerable cohort.
- 2. Social isolation and recovery: Enhance social integration and recovery of people who sleep rough across London to improve treatment engagement and



# Newsletter

WE HAVE GROWN! Our two Addiction Clinical Care Suites (ACCS 1 and ACCS 2) are up and running.

**Omicron update:** The work of the ACCS has continued during Omicron but adjusted to the challenges that COVID-19 has presented.



John Archer, Consultant Physician and Shantelle Quashie, Lead Nurse for the Addiction Clinical Care Suites at St Thomas' Hospital with Alison Keating (centre) Head of Alcohol, Drugs and Tobacco (London) Office for Health Improvement and Disparities (OHID)

# Addiction Clinical Care Suite (ACCS 1) for people who sleep rough (5 beds)

London's first dedicated Unit is operating at capacity for service users who sleep rough. The ACCS team have been able to provide detoxication from alcohol and/or drug use while also focusing on physical and mental health. This has been aided by our diagnostic services and specialty teams including hepatology, liaison psychiatry, neurology and infectious diseases. During admissions, our clinical teams' complete



assessments which involve drawing together fragmented past medical care, providing up to date diagnosis and follow-up plans to enable wrap-around support.

A broad range of conditions have been diagnosed amongst patients/service users in the ACCS. Identifying and managing these previously un-detected conditions helps improve the lives of service users and adds

further value to the work and outcomes of this exceptional unit.

tenancy sustainment. The model will be developed by a group of experts (by experience) with opportunities for shared work and alignment with the peer lead workstream supported by Healthy London Partnership (HLP).

**3**. Coordinating a strategic approach to primary care substance misuse treatment for people who sleep rough and have No Recourse to Public Funds (NRPF): A Pan London strategic development post hosted by the GLA will work closely with OHID (regional and national) and other regional partners. The post will create alignment with London's health and social care groups and develop expertise so that those with NRPF receive (within the current legal framework) better access to free primary substance misuse treatment and recovery services in London.

#### **MORE GOOD NEWS**

In December the DHSC Grant for Universal enhanced inpatient detoxification service (ACCS 2) has been extended until 2024/25.

# HOW TO REFER Link to the Healthy London Partnership Website:

The Addiction Clinical Care
Unit (ACCS 1) for people who
sleep rough

Intermediate Rehabilitation beds for people who sleep rough

The Addiction Clinical Care Unit (ACCS 2) Universal (not specific to people who sleep rough)

## Addiction Clinical Care Suite (ACCS 2) Universal - not specific to people who sleep rough (6 beds)

We are pleased to announce that ACCS 2 opened on the 15<sup>th</sup>November offering the same high level of expertise and wraparound care as ACCS 1. Within the first 5 weeks of opening, ACCS 2 has received 10 admissions.

Both ACCSs are offering a step-change in care for patients who require detoxification and stabilisation from long term, entrenched drug and alcohol use but who often experience some of the greatest health inequalities in the capital.

We have seen excellent treatment results and all of our service users have received a planned discharge to either inpatient rehabilitation, structured community rehabilitation or return to their local treatment and recovery programme.

Members of St Thomas' ACCS Clinical Team who work within a multi-disciplinary service (acute and community) to deliver a bespoke care pathway for each of our service users.





Thank-you to the team at the Addiction Clinical Care Suites (ACCS), St Thomas' Hospital for their dedication and hard work to mobilise and deliver services during this challenging time.

## **Hotel Drug and Alcohol Service (HDAS)** – extended until the 31 March 2022

HDAS continues to support our Pan London COVID-19 rough sleeping recovery phase hotels by supporting guests to access substance misuse treatment services. HDAS conducts initial assessments, supports signposting and registration with treatment services, upskills homelessness sector staff and supplies essential harm minimisation products to these sites.

Since January 2022, the staffing model has been reduced to reflect demand more closely for the service which means that HDAS single point of contact (SPOC) and Telephone Line has been removed and referrals and support requests are now accepted by email between 09:00-17:00. To contact the HDAS team or make a referral: HDAS-London@turningpointpublic.onmicrosoft.com

All referrals via the following links:

https://www.healthylondon.org/ our-work/homeless-health/stthomas-hospital-addictionclinical-care-suite/

https://www.healthylondon.org/ our-work/homeless-health/panlondon-rough-sleeping-andsubstance-misuse-programme

#### **CONTACT US**

If you would like to know more about the Pan London
Substance Misuse Programme, please contact: Bridget
O'Dwyer, Lead Commissioner:
Bridget.O'Dwyer@cityoflondon.gov.uk.



#### Coming soon...

#### 1<sup>st</sup> March 2022 Intermediate Rehabilitation Units

Our Intermediate Residential Rehabilitation beds for people who sleep rough will provide more time for abstinent service users (or those close to full detoxification) to stabilise and allow continued assessment, care, and preparation for engagement with mainstream residential/therapeutic programmes and housing. The Services will work jointly with local multidisciplinary teams i.e. substance misuse services, housing, mental health and primary care.

#### Homeless Substance Misuse Engagement Team

A Pan London out-reach/in-reach team for people who sleep rough (or are living in

hostel accommodation) including those who are eligible for help but have no established Local Authority connection within London.

The team will form an important part of the current support network available by Local Authorities to improve a person's readiness to access substance misuse treatment and reconnect with people/networks that will be able to support their recovery. The team will work flexibly and collaboratively with the existing service provision across London to offer safe, psychologically informed and person-centered interventions.

#### **About the Pan London Substance Misuse Programme**

#### **Ending Incidence of People who Sleep Rough**

As part of the Government's ambition to end the incidence of people who sleep rough, funding was announced to better address the increasing complexity of the substance misuse treatment needs of our most vulnerable cohort. Public Health England, on behalf of the Greater London Authority and London Local Authorities' substance misuse leads, bid for funds to address some of the gaps in services that have emerged at a Pan London level.

The Programme is funded by a combination of grant from the Ministry of Housing, Communities and Local Government and Local Authority treatment budgets. The purpose of the funding is to maximise and maintain the engagement of people who sleep rough and compliment/augment services already developed at Local Authority level. These initiatives will give people who sleep rough a life-saving opportunity to access valuable treatment

services that have been designed to meet their needs and vulnerabilities. Local Authorities will ensure that people who sleep rough have somewhere suitable to go after their detoxification/stabilisation has been completed.



#### (Universal) Inpatient Detoxification Funding

As part of the new £10m Department for Health and Social Care (DHSC) grant for enhanced universal drug treatment services, London was awarded £1.391m to fund a second hospital-based in-patient detoxification unit. An enhanced trauma-informed support team will meet different complexities of

care by delivering a package of clinical and psychological treatment alongside co-occurring mental and physical health care.

#### **Evaluation of the Programme**

As part of our commitment to establishing a comprehensive programme of care, there will be a detailed qualitative and outcome evaluation of the Pan London Substance Misuse Programme for those that sleep rough.

IPSOS-Mori have been awarded the contract to complete the qualitative evaluation of the Programme and the first phase of this work is starting now. The review aims to capture the views of our stakeholders and partners working across the pathway, helping us to understand what works as well as the areas for further development. We will take these findings into account as the model develops, so please take the opportunity to share your views with the research team, if you are contacted over the next few months.



