



Transforming Cancer Services Team

Commissioning and delivery toolkit for cancer as a long term condition

March 2018

Foreword

Sarita Yaganti, Cancer Strategy Implementation Lead (LWBC), TCST

Purpose: This toolkit aims to provide STP cancer leads a mechanism to develop a business case to support cancer patients as part of long term conditions. We know that people experience effects of treatment years after receiving it. It is for these reasons that for a large proportion of people who get cancer, it will become a long term condition that needs managing

Objective: The objective of the 4 point model is to enable STPs, CCGs and front line primary care staff to support patients with a diagnosis of cancer to self-manage. A holistic CCR at the end of primary treatment will compliment CCRs conducted as part of QOF at the point of diagnosis. Both **CCRs should be holistic, covering psycho-social needs, physical needs, needs of carers and support patients towards self-management.**

Outcome: Cancer Care Reviews are co-produced between the primary care clinician (GP, practice nurse or allied health professional) and the patient and offered at the end of active treatment as well as at the point of diagnosis

Output: STPs and CCGs could develop local initiatives such as the Year of Care model or integrated care frameworks as outline in the Five Year Forward View to include people affected by cancer, particularly for those with cancer and multi-morbidities or social factors and NICE Guidance (NG56)

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Introduction

The Transforming Cancer Service Team for London (TCST) developed a model for cancer as a long term condition which was endorsed in 2015 by:

- London Cancer Clinical Leads Advisory Group
- London Cancer Commissioning Board
- Londonwide Local Medical Committee

The TCST is part of the Healthy London Partnership and this work stream has been designed with NHS England's (London) Primary Care Transformation strategy in mind.

In February 2015, a Task & Finish (T&F) Group was established with a membership of patients, primary and secondary health care professionals from the pan London Living with and Beyond Cancer Board to take cancer as a long term condition work stream forward.

The work stream was project managed by the TCST.

<https://www.myhealth.london.nhs.uk/system/files/Cancer%20Care%20Review.pdf>

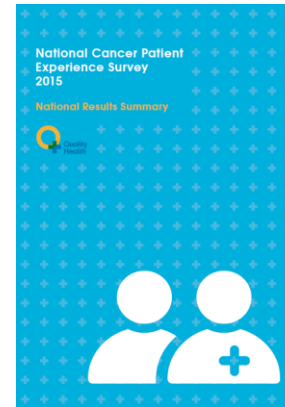
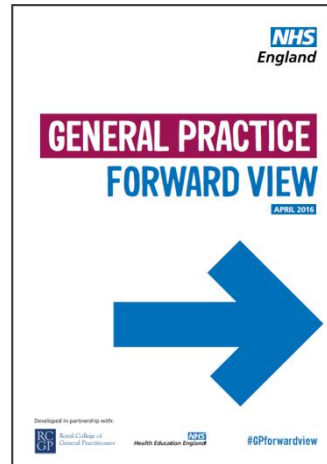
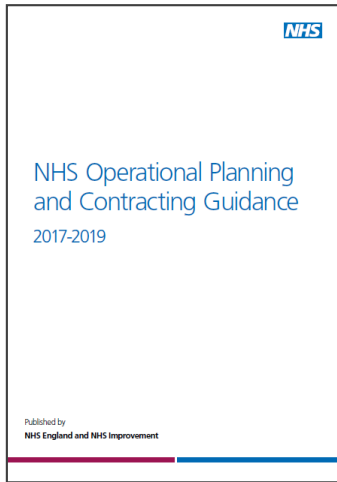
01

- Cancer as a Long Term Condition

Cancer as a long term condition

- In the UK, **cancer remains** the leading cause of mortality ([NHSE](#)).
- **1 in 2 people** born after 1960 **will get cancer sometime** in their lifetime ([Cancer Research UK](#)).
- In 2015, **209,500 people in London are living with or beyond cancer** (diagnosed any time since 1995, [PHE](#)).
- In London and West Essex, its expected around **387,000 people living with and beyond cancer by 2030** (this estimate is based on 2010 prevalence, [NCIN](#)).
- Half (**50%**) **of people diagnosed with cancer** in England and Wales **survive their disease for ten years or more** ([CRUK](#)).
- Five-year relative survival for cancer is below the European average in England, Wales and Scotland ([CRUK](#)).
- **70% of people who have cancer, have at least one other long term condition** ([Macmillan](#)).
- **25%** of individuals **had unmet physical and psychological needs** at end of treatment ([TCST](#))
- **47% of cancer survivors express a fear of their cancer returning** ([TCST](#)).
- 15 months after diagnosis, cancer patients have 60% more A&E attendances, 97% more emergency admissions and 50% more contact with their GPs than a comparable group ([NuffieldTrust](#))
- The 2016 National Cancer Experience Survey showed that London based CCGs fall considerably short of the best in England (and lag behind England's average) on questions relating to the support patients received from their GP ([NCPES](#)). [Go back to Contents Page](#)

National policy drivers for cancer as an LTC

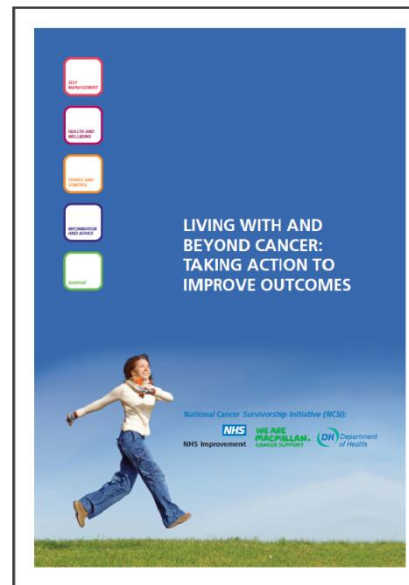
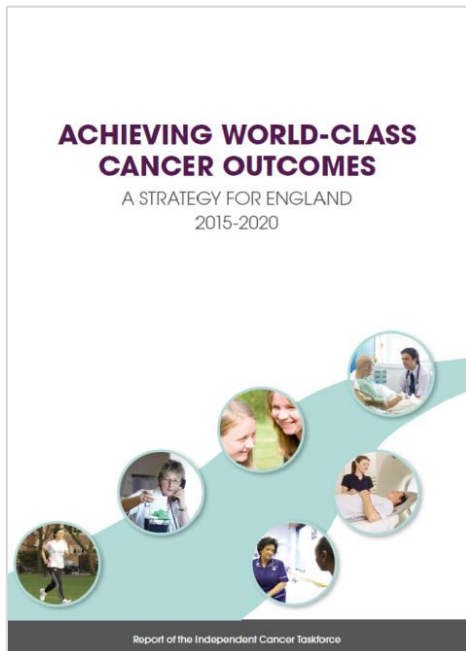


NICE National Institute for Health and Care Excellence

NICE guideline

Multimorbidity: clinical assessment and management

NICE guideline
Published: 21 September 2016
nice.org.uk/guidance/ng56



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Regional policy and guidance on LWBC



Transforming Cancer Services Team

Treatment Summaries: Improving current delivery in London - a briefing for GP cancer leads

To: Primary care cancer leads and Macmillan GPs in London
From: Dr Afsana Safa and Dr Martin Shelly, TCST GP Advisors (contact: secsu.tcslondon@nhs.net)
Date: August 2016

Primary Care Cancer Checklist

Transforming Cancer Services Team for London
September 2016



The cover features the NHS logo and the text 'Transforming Cancer Services Team for London' and 'London Strategic Clinical Networks'. The title is 'Psychological support for people living with cancer' and the subtitle is 'Commissioning guidance for cancer care in London'. It includes a grid of images showing people in various settings, including a doctor and a patient, and a person with a stroller. The date 'June 2015' is at the bottom right.



Cancer rehabilitation: a scoping report for London

Transforming cancer services team, February 2017



Enhanced primary care-led prostate cancer follow-up

Evaluating the quality, safety and financial validity of the Croydon model

February 2016

Five year
Cancer commissioning
Strategy for London



The cover features the NHS logo and the title 'Transforming Primary Care in London: A Strategic Commissioning Framework'. It includes an illustration of a diverse group of people walking. At the bottom, it says 'Transforming London's health and care together'.



Living With and Beyond Cancer:

The Recovery Package

A commissioning guide for London
November 2015

Commissioning Guidance for Lymphoedema Services for Adults Living with and Beyond Cancer

Transforming Cancer Services Team for London
August 2016

Healthy London Partnership

Cancer as a long term condition

A review of Cancer Care Reviews and a propose model for London

Produced by the Cancer as a Long Term Condition Task & Finish Group
Part of the London Living with and Beyond Cancer Board
Transforming Cancer Services Team for London

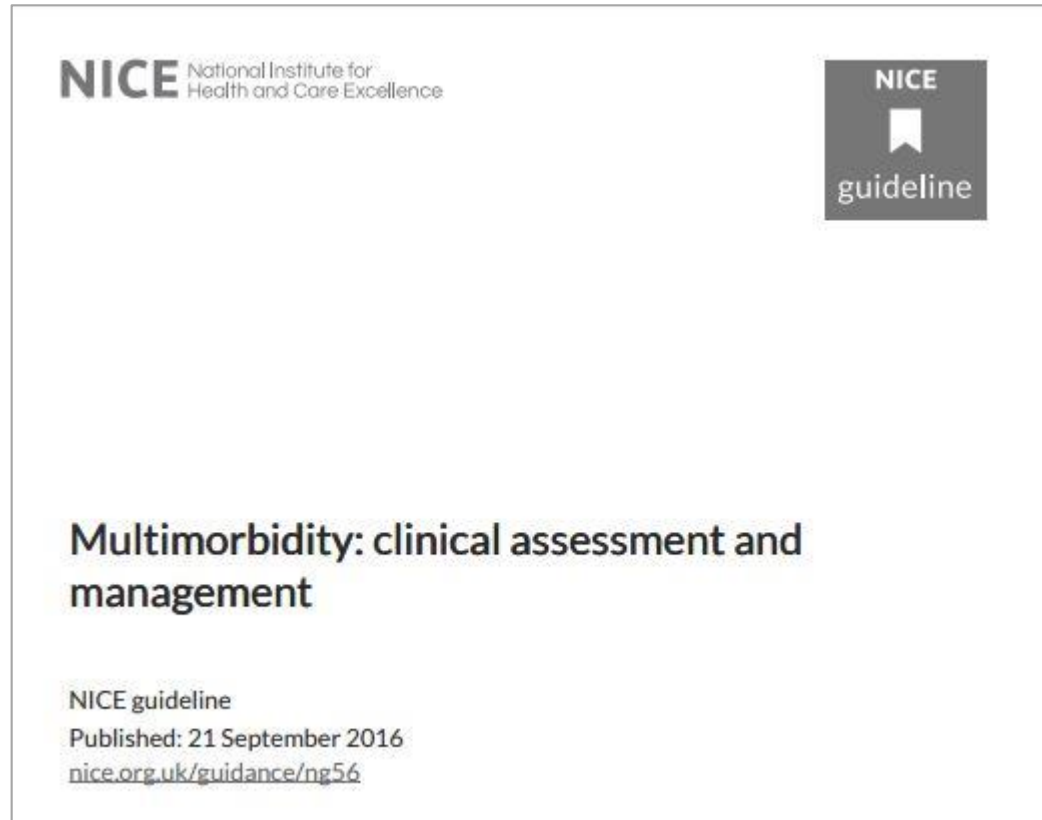
December 2015

NG56 – Guidelines on multi-morbidity

In 2016, NICE produced new guidelines for the management of patients with multi-morbidity.

Focus on:

- reducing treatment burden
- Reducing unplanned care
- Increase quality of life
- Shared decision making
- Important for patients undergoing cancer treatment or living with the consequences and other LTCs.



National Cancer Experience Survey 2016

84% of patients in London were given clear written information about what they should or should not do after discharge

Only **56%** of families or someone close to the patient were given all the information they needed to help care for the patient at home.

93% of patients across London were told who to contact if worried post discharge

National Cancer Patient Experience Survey 2016

NCPES tells us that there is a difference between patient satisfaction of their stay in hospital compared to that of the support provided by primary and community care. Patient satisfaction with support following discharge is even worse. **London continues to fall below the national average**

NCPES 2016 results should only be compared with the results of the 2015 survey, due to major changes to the questions and scoring to the previous surveys.

Q50 Patient definitely given enough support from health or social services *during* treatment



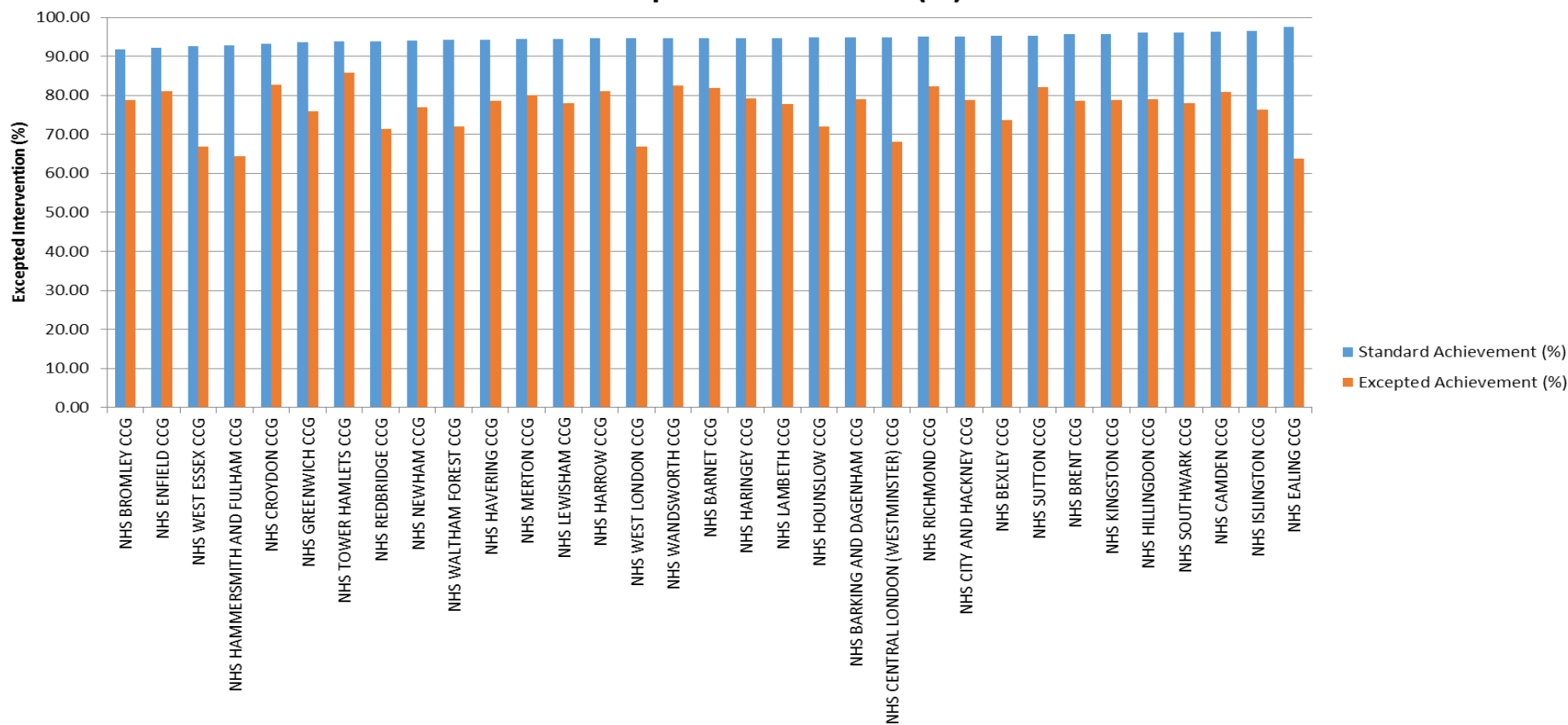
Q51 Patient definitely given enough support from health or social services *after* treatment



QOF CAN003: Patient Review within 6 months of diagnosis

2016/17 - The percentage of patients with cancer, diagnosed within the preceding 15 months, who have a patient review recorded as occurring within 6 months of the date of diagnosis (with exclusions).

CAN003 - Patient Review Within 6 Months of Diagnosis (2016-17) - Standard and Exceeded Achievement(%)



02

TCST 4-Point model for holistic Cancer Care Reviews

CCRs in practice

The TCST asked a group of GPs from across London how they conduct CCRs:

- 82% of GPs said that they conduct cancer care reviews in practice.
- 74% use the QOF CCR template
- 14% use the Macmillan CCR template
- 12% didn't know what template they used
- 53% conducted review face to face with the patient
- 41% had a mixture of face to face and telephone consultations
- **6% conducted the cancer care reviews without the patient**
- 60% of the respondents said they receive a **Treatment Summary** from secondary care. 24% didn't and 16% of the GPs didn't know if they received the summary
- 33% felt their consultations catered to their holistic needs
- 37% were not holistic in their nature and 30% were not sure
- CCR appointment lengths varied greatly from 2 – 40 minutes with an average of 10-20 minutes depending on the complexity of the cases

* 55 responses with a large majority from GPs (48 GPs, 1 GP Registrar and 1 Clinical Director). Other responses were from primary care nurses (n=4) and Allied Health Professionals (n=1).

CCRs in practice

A further handful of GPs (15) were opportunistically asked about how they currently conduct CCRs, their understanding of the Review, its purpose and how CCRs can be improved.

- The majority of the feedback outlined that the CCRs are conducted with a GP, face to face or via the telephone. Length of appointment times varied, from a five minute telephone call to twenty minute face to face in the surgery
- Free text questions around the purpose of the cancer care reviews showed that a large majority of the respondents (regardless if they conducted the CCRs) understood that the reviews were to highlight the needs of patients diagnosed with cancer. Interestingly as only 33% felt that their consultations were holistic, this leaves an assumption that the “needs” of the patients were more medical in nature
- Crucially, the survey outlined a need for a standardised and structured template that is not too prescriptive and can be used at a multidisciplinary level

* <https://www.myhealth.london.nhs.uk/system/files/Cancer%20Care%20Review.pdf>

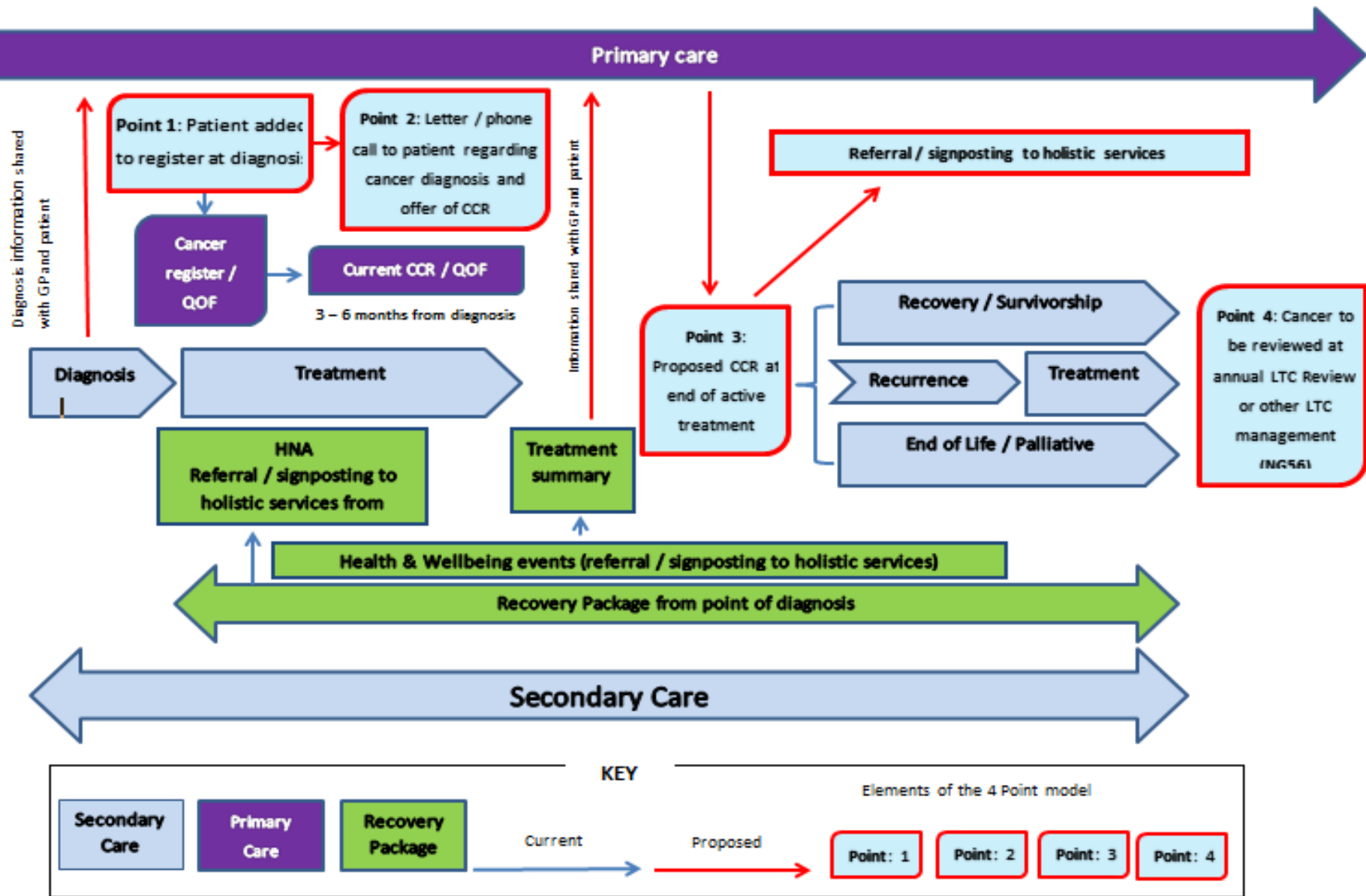
4 –Point model

The aim of the 4 point model is to support people with a diagnosis of cancer to self-manage whilst they have cancer and in the longer term. For some people, they may live with terminal cancer (or they may be in remission) for many years or decades.

Trigger points for the London holistic CCR model are:

- At notification from hospital confirming a new diagnosis (via 2ww, routine outpatient, screening, A&E, other primary care routes, previous diagnosis/recurrence).
- Newly registered patients with cancer diagnosis in last 5 years.
- On receipt of Treatment Summary and /or transfer of care / discharge to community or primary care teams.

4 –Point model



Point 1

Point 1: Patient added to cancer register (QOF CAN001)

- The purpose of a register in QOF is to define a cohort of patients with a particular condition or risk factor. In some cases, this register then informs other indicators in that disease area.
- QOF registers must not be used as the sole input for the purposes of individual patient care and clinical audit i.e. call and recall of patients for check-ups, treatments etc. There are patients for whom a particular treatment or activity is clinically appropriate but they may not meet the criteria as defined by the QOF register and therefore would not be picked up by a search based solely on the QOF register. As such, although QOF registers can be used to supplement clinical audit, they should be supported by appropriate clinical judgement to define which patients should be reviewed, invited for consultation to ensure patients do not miss out on appropriate and sometimes critical care*.

* <http://www.nhsemployers.org/your-workforce/primary-care-contacts/general-medical-services/faqs-and-queries/qof-faqs>

Point 2

Point 2: 1st intervention: First contact after diagnosis (QOF CAN003)

- Telephone call and/or letter to patient regarding recent diagnosis with invitation for the patient to attend the practice for a chat regarding their diagnosis. This could be completed by GP or practice nurse within six months of diagnosis (i.e. QOF CCR).
- Template letter for primary care is sent to patients who have just received a cancer diagnosis (templates are available from the TCST). The letter is to be tailored with the GP name, oncologist name, name of their key worker (if known), treating hospital; the type of cancer diagnosed and includes an outline of the recovery package that they should be receiving along with the Macmillan Top Ten Tips*.
- Information for patient on what to expect as part of a Recovery Package with a prompt to request a key worker and HNA from secondary care if not provided by the time of CCR consultation. Pan London HNA to be included for patient and family/carer for reflection and reviewed at subsequent CCR. Signposting to local support groups should also be included.

* http://www.macmillan.org.uk/_images/what-to-do-after-treatment-guide_tcm9-300403.pdf

Point 3

Point 3: 2nd intervention: Holistic cancer care review at the end of primary treatment as standard (local incentive scheme, sample available from TCST)

- Appointment triggered by a date entered into the Cancer Register and/or receipt of Treatment Summary / transfer to primary care.
- Extended consultation conducted by GP or primary care nurse depending on complexity of patients' needs (e.g. double or triple appointments may be required).
- Use of a clinical template for holistic CCR that captures whether the patient had an HNA in secondary care and their information needs (template available from the TCST). Using Treatment Summaries or discharge letters, discuss consequence of treatment (including late effects) and further advice on physical activity, healthy lifestyles, signs and symptoms to be aware of regarding recurrence carer's needs.
- Healthcare professional to use available screening tools to conduct a psychological assessment
- Collection of minimum data for audit
- Professionals to undertake appropriate training modules in living with and beyond cancer. A bespoke prospectus of training modules will be available from the TCST.
- Patient and professional experience survey
- Primary care MDT meeting to discuss patients on register outlining care planning actions and review any Significant Event Audits (SEAs) related to recurrence or subsequent primary cancer diagnosed via emergency routes. TCST Primary Care Checklist is available for local use *.

* https://www.healthy london.org/sites/default/files/Primary%20Care%20Cancer%20Checklist%20-%20ED%20%26%20LWBC_final_0.pdf

Point 4

Point 4: 3rd intervention: Cancer incorporated and reviewed at an annual LTC Review (QOF generic, long term conditions local incentive scheme, NICE Guidance for Multimorbidity (NG56))

- Annual review may be for a period of time, for example up to five years, or it may be indefinite. It may also only apply to groups patients who have specific needs e.g. multi-morbidities, social risk factors, part of a local integrated care framework.
- The LTC review should include a conversation regarding the person's psycho-social and physical needs re cancer (e.g. preventing recurrence and detecting and/or managing any consequences of treatment), healthy lifestyle advice, as well as any other long term conditions and/or social risk factors that the person may have. Needs of carers should also be taken into account.

Recommendation from pan London Mental Health and Cancer Task & Finish Group, 2017

The following recommendations were received from the Mental Health Task and Finish Group:

“We fully support the practice of holistic wellbeing review in primary care, for people LWBC.

We see the CCRs as a very important conversation, with the potential to achieve multiple objectives: to proactively identify and address issues and needs, strengthen the relationship with primary care providers and guide a patient towards self-management in LWBC. A good conversation, where the patient feels listened to and skilfully guided to use their motivation and experience to self-manage, is the foundation of positive psychological recovery and wellbeing.

To balance thoroughness with patient-centeredness, we would strongly recommend that a CCR start from the patient’s perspective. It may be useful for the professional to state that there are some things they will need to talk about, but main interest is the patient’s concerns, using questions, such as:

- ***‘What’s the most important thing to talk about today, to help you with your recovery?’***
- ***‘What are your top three issues?’***
- ***‘What are your priorities for your wellbeing at the moment?’***

Listening to, exploring and problem-solving these will help re-balance the conversation to the patient’s agenda foremost, and convey a clear message that recovery is patient-led. Of course, additional domains on the CCR (e.g. medication review) can also be pursued subsequently where needed.”

Options appraisal

A full options appraisal available in the [TCST's Business Care for Holistic Cancer Care Reviews](#)

Options are viable in areas where financial incentives are not available.

Payments would be made through QOF and quality assured via Read code/SNOMED audits by the CCG. It would:

- Ensure a standardised approach and reduce variation in the quality of CCRs
- Ensure contact made by primary care with patient is initiated at the most appropriate point, for example once a diagnosis has been confirmed.

Options for full implementation of a holistic CCR at the end of active treatment where funding for an incentive scheme is available would:

- Define cancer as a long term condition within integrated care frameworks (as per NICE Guidance 56)
- Commissions primary care to deliver high quality and holistic Cancer Care Reviews at the time when patients have said they need them most
- Could be achieved as part of a Network / Federation model (under a Networked or Federated schemes)

Cost analysis

Funding source	Description	Cost per patient*
QOF payment	The total value of CAN QOF points for 2016/17 was £165.18. Maximum 11 points for CAN001 and CAN003	£165.18
Holistic CCR after active treatment local incentive scheme	Appointment or 'new patient' appointment (10-15 mins) with primary care nurse	*£33.00
	Appointment or 'new patient' appointment (10-15 mins) with GP	*£45.00

*costs for primary care are shown for illustration purposes; subject to change depending on local negotiations. Costs based on advice from Surrey and Sussex LMC, the cost for the appointment excludes phlebotomy as a result of suspected reoccurrence which can be claimed under a phlebotomy LCS.

**costs outlined above include any associated admin costs and outlined as costs per patient per year.

Projected costs for implementing the 4-Point model by STP

Cost of a holistic CCR appointment (after active treatment) in Primary care at £45* per appointment

CCG	1-2 yrs prevalence (number of patients)**	5-10 yrs prevalence (number of patients)**	Total cost 1 -2 yr	Total cost 5-10 yrs
NCL STP: Islington, Camden, Haringey, Enfield, Barnet	3031	7785	£136,395	£350,325
NEL STP: Waltham Forest, Tower Hamlets, Newham, City & Hackney	1725	4122	£77,625	£185,490
BHR STP: Barking, Havering, Dagenham and Redbridge	1613	4266	£72,585	£191,970
SEL STP: Greenwich, Lewisham, Lambeth, Southwark, Bromley, Bexley	3975	9856	£178,875	£443,520
SWL STP: Croydon, Merton, Sutton, Richmond, Kingston, Wandsworth, Sutton	3343	9616	£150,435	£432,720
NWL STP: Central London, West London, Brent, Harrow, Hillingdon, Hammersmith & Fulham, Hounslow, Ealing	4589	11254	£206,505	£506,430
West Essex (part of Essex STP)	966	1598	£43,470	£102,870
Total	19242	49185	£865,890	£2,213,325

*costs for primary care are shown for illustration purposes; these may change depending on local negotiations

**Source: Data extracted from Cancer Analysis System (CAS), March 2017. Produced in partnership by Transforming Cancer Services Team (TCST) London and the National Cancer Analysis and Registration Service (NCRAS)

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Evaluation framework

Evaluation Objective	Measure	Measurement Tools / data collection
Patient Experience	<p>To assess patient experiences of CCR and assess any quality improvements made by the primary care interventions (offer of support throughout treatment, offer of support to families and carers or signposting to relevant support services).</p> <p>NCPES question: “Patient that reported that their GP and nurses at their general practice supported them through treatment”</p> <p>http://www.ncpes.co.uk/reports/2016-reports</p>	<p>Patient survey after CCR appointment (collected either end of QOF CCR) or at on completion of the Holistic CCR at the end of active treatment.</p> <p>Key NCPES related to support from primary care</p>
Clinical Quality and Safety	<p>Patients added to cancer register (QOF)</p> <p>Number of patients offered CCR at end of active treatment.</p> <p>Significant Event Analysis</p> <p>Safety netting</p>	<p>Cancer Register to capture all patients that received a cancer diagnosis.</p> <p>Read Code audit</p> <p>Any SEAs recorded</p> <p>CCG benchmarking against national cancer registry data</p> <p>CAN001</p>

Evaluation Framework

Evaluation Objective	Measure	Measurement Tools / data collection
Clinician Experience	<p>To test the tools developed for the project that promote holistic follow up of patients.</p> <p>To assess if the education needs of GPs and Practice nurses are addressed through the CCG educational resources/sessions and online resources.</p> <p>To test viability of primary care nurses to carry out holistic reviews as part of long term conditions management.</p> <p>To assess clinicians' experience of the pathway and identify any further development or education needs.</p> <p>Baseline of CCR</p>	<p>Measured through clinician survey. Assessed through the clinician survey, semi structured interviews, training needs assessments and feedback from practice visits.</p>
Activity, Finance and Transferability	<p>Number of patients that received a CCR at point of diagnosis.</p> <p>Number of patients that received a holistic CCR at end of active treatment.</p> <p>Increase National Cancer Experience Survey (NCPES) scores relating to support from primary care.</p>	<p>Measured by the data coming back from the practices via the LCS reporting templates and or QOF data.</p>

03

Overview of CCRs by London STPs

Overview of CCRs by STP



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North West London STP

STP overview: All NWL practices participate in QOF CAN001 and CAN003. Discussions in place to implement the 4-Point Model

Critical factors: Holistic CCRs not included in STP plan. Further role out of 4-Point model pending STP funding. TCST Business case utilized by STP.

Opportunities: A bespoke London S1 template based on 4-Point model template developed by NWL to enable delivery. Quality improvement project incorporating Points 1 and 2 and the aligning Point 4 to integrated care.

No LCS across STP
Macmillan and QOF templates used for QOF
Bespoke S1 template in development



Linked local strategies



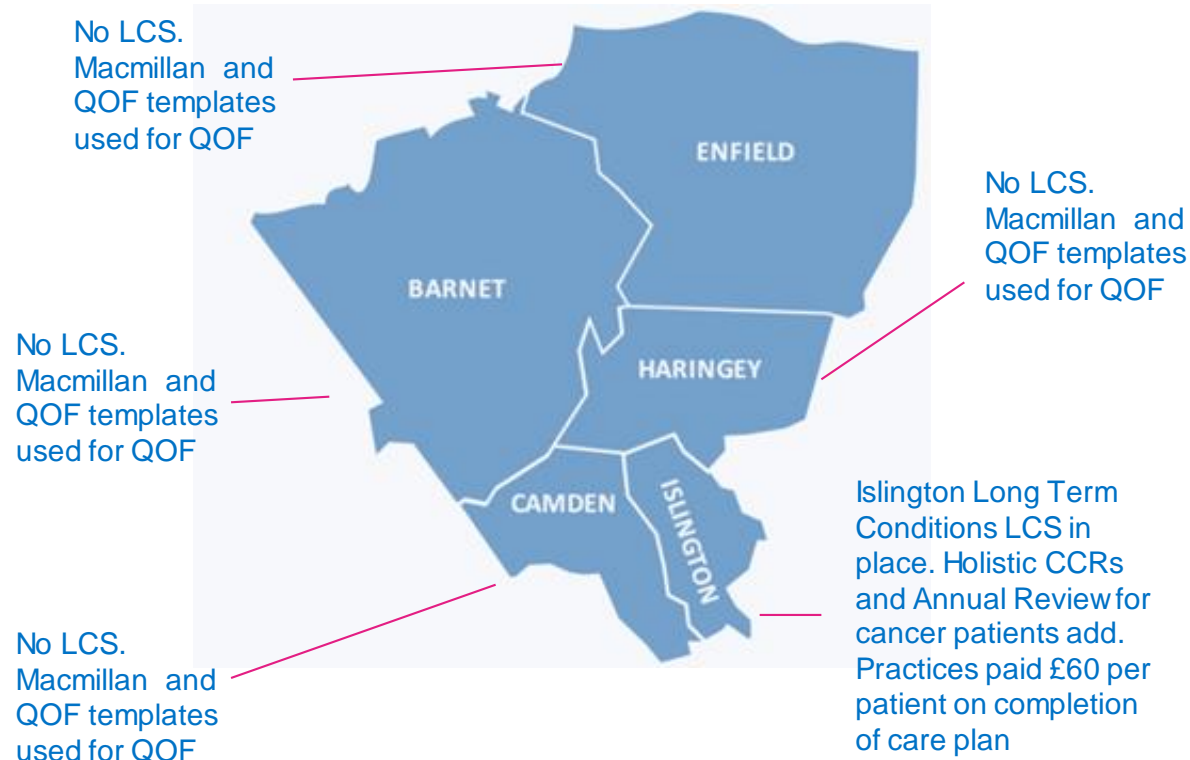
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North Central London STP

STP overview: All NCL practices participate in QOF CAN001 and CAN003. London Cancer Template being piloted across NCL and NEL practices.

Critical factors: Holistic CCRs not included in STP plan

Opportunities: Quality improvement project incorporating Points 1 and 2 and the aligning NWL primary care SFU pathway to Point 4.



Linked local strategies



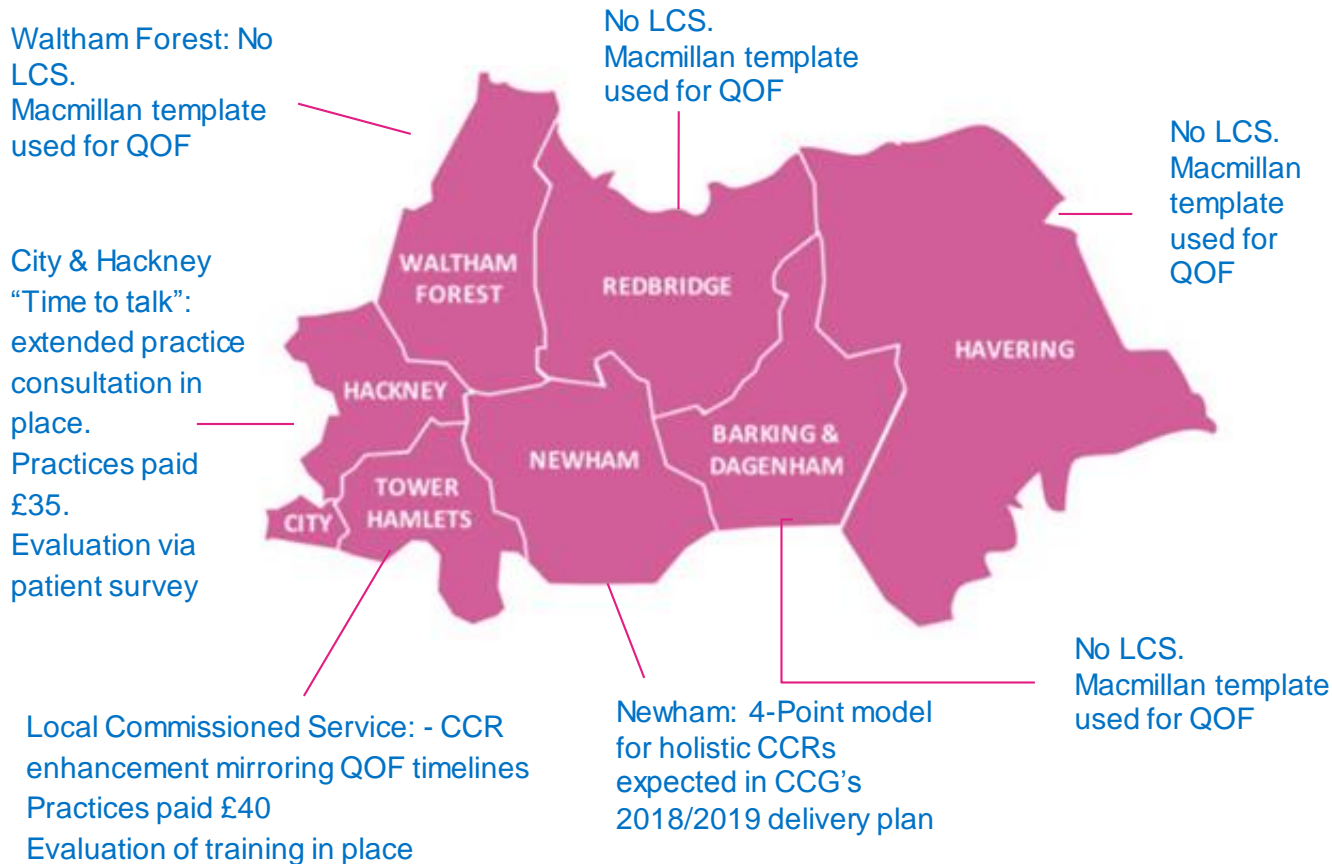
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North East London STP

STP overview: All practices, excluding those in Tower Hamlets, participate in QOF CAN001 and CAN003. Discussions in place to implement the 4-Point Model.

Critical factors: Holistic CCRs not included in STP plan

Opportunities: Quality improvement project incorporating Points 1 and 2 and the aligning Point 4 to integrated care.



Linked local strategies

North east London:
Sustainability and Transformation Plan

Transformation
underpinned by system
thinking and local action



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South East London STP

STP overview: All SEL practices participate in QOF CAN001 and CAN003.

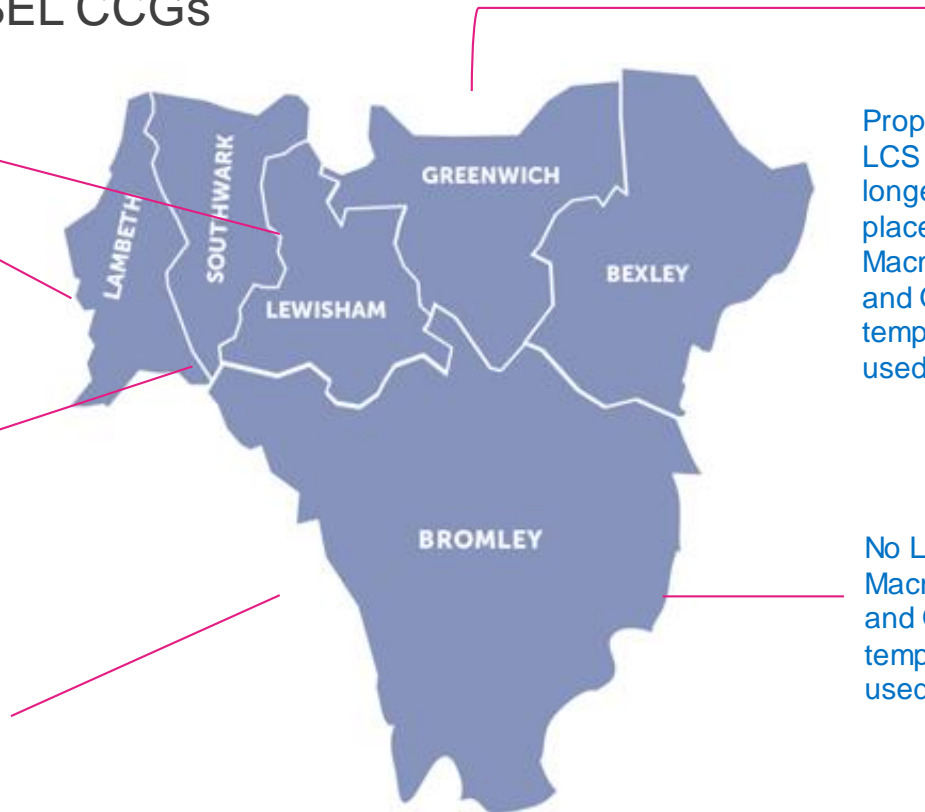
Critical factors: Holistic CCRs not included in STP plan

Opportunities: Quality improvement project incorporating Points 1 and 2 and the aligning Point 4 to integrated care. Discussion in place for inclusion of 18/19 work plans for OSEL CCGs

No LCS.
Macmillan and
QOF templates
used for QOF

No LCS.
Macmillan and
QOF templates
used for QOF

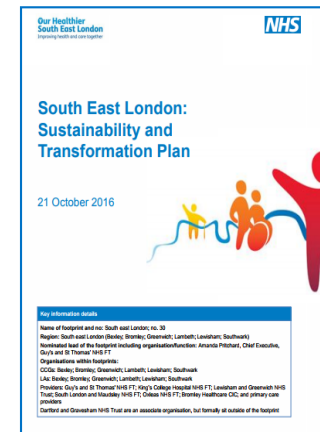
No LCS.
Macmillan and
QOF templates
used for QOF



Proposed
LCS no
longer in
place.
Macmillan
and QOF
templates
used for QOF

No LCS.
Macmillan
and QOF
templates
used for QOF

Linked local strategies

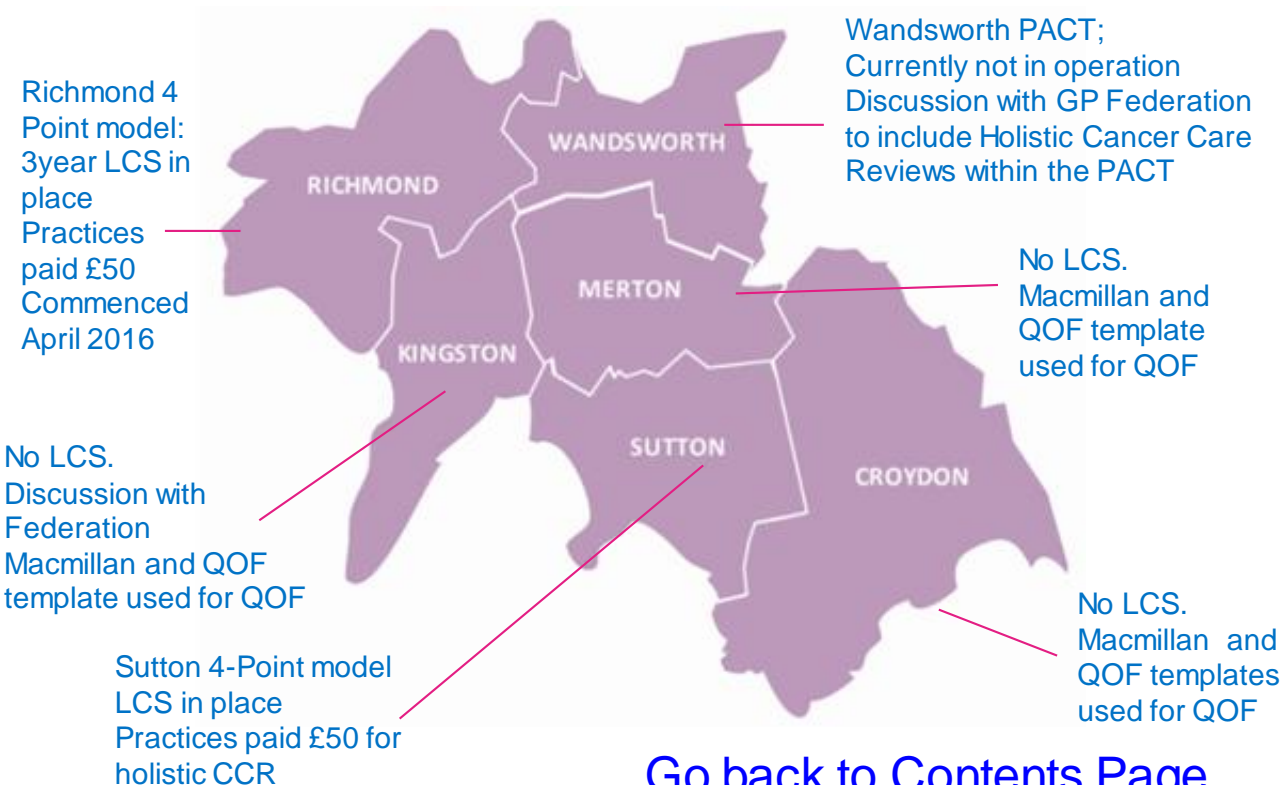


South West London STP

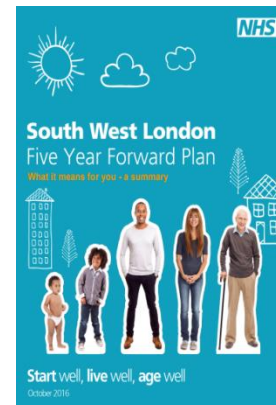
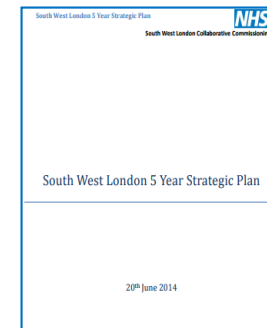
STP overview: All SWL practices participate in QOF CAN001 and CAN003. Discussions in place to implement the 4-Point Model.

Critical factors: Holistic CCRs are included in STP plan. Further role out of 4-Point model pending funding arrangements. TCST Business case/Spec utilized by STP.

Opportunities: Quality improvement project incorporating Points 1 and 2 and the aligning SWL's primary care SFU pathway to Point 4.



Linked local strategies



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STP overview: All West Essex practices participate in QOF CAN001 and CAN003. Discussions in place to implement the 4-Point Model.

Critical factors: Holistic CCRs are included in CCG plan. TCST Business case/Spec utilized by STP.

Opportunities: A bespoke London S1 template based on 4-Point model template developed by NWL to enable delivery. Quality improvement project incorporating Points 1 and 2 and the aligning Point 4 to integrated care.


No LCS.
Macmillan template used for QOF.
Pan London S1 enhanced CCR template in development to support CCRs at the end of active treatment.



Linked local strategies

The image shows the cover of a document titled "5 Year Strategic Plan for West Essex Health and Care System 2015 - 2020". It features the logos for Essex County Council and NHS West Essex Clinical Commissioning Group. Below the title is a "Document History" table.

Version	Summary of Changes	Author	Date published
1.0	Final draft for CM approval and amendment	MB	20/11/14
1.1	Final draft for vote to WKECCG board	MB	



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04

Resources:

- **Sample patient letters**
- **Local incentive schemes**
- **Holistic templates**
- **CCR templates**
- **Educational resources**

Section 4: Resources for implementation



Cancer case review business a four-point model for London

A template business case for commissioners

August 2017

This document will be updated when the 2016/2017 NCEPS and QOF data is released

Supported by and delivered for London's NHS, Public Health England and the Mayor

Cancer as a long term condition

A review of Cancer Care Reviews and a proposed model for London

Produced by the Cancer as a Long Term Condition Task & Finish Group
Part of the London Living with and Beyond Cancer Board

Transforming Cancer Services Team for London

December 2015

Transforming Cancer Services Team for London

MACMILLAN.
CANCER SUPPORT

NHS

Transforming primary care for people living with and beyond cancer

Educational slide pack for primary care trainers
2018



Transforming Cancer Services Team for London

4 Point model for holistic cancer care reviews: cancer as a Long Term Condition

Sample Local Incentive Scheme

September 2017

Elements of this document are to be incorporated into COG Local Incentive Schemes. It is designed to highlight the 4-point cancer care review model that can be adapted locally.

Evaluation tool:

- Patient surveys
- Clinician surveys
- Read coded datasets
- Safety netting

Links to Resources

- Cancer as a long term conditions case for change:
<https://www.healthylondon.org/resource/cancer-long-term-condition/>
- Template Business Case and sample LCS and patient letters:
<https://www.healthylondon.org/resource/cancer-care-reviews-template-business-case>
- Treatment summaries: <https://www.healthylondon.org/resource/treatment-summaries-cancer-patients/>
- Primary Care Cancer Checklist:
<https://www.healthylondon.org/resource/primary-care-cancer-checklist/>

Introduction to CCR Templates

- ❖ Several CCGs across London have developed local CCR templates.
- ❖ The following appendices include screenshots of templates in use.
- ❖ Where templates are not included below, the national QOF template and Macmillan template are being used.

Templates:

- TCST Pan London S1 template
- Islington
- Tower Hamlets
- City & Hackney
- Lewisham
- Wandsworth
- Greenwich
- London Cancer
- Macmillan
- Nottingham CCG (proposed national CCR template for S1)

TCST recommended template for SystmOne

This content has been produced by the Transforming Cancer Services Team in consultation with primary care, Macmillan and patients (2015) to support practices in offering a holistic cancer care review particularly around the end of primary treatment



- Discussion and advice on any physical, practical, emotional, spiritual, social or lifestyle concerns raised in the assessment
- Signposting to either local or national support groups
- Information about Health and Wellbeing Clinics, education events or self management courses as available in the local area
- Referral to allied healthcare professionals for support if required
- Advice related to lifestyle e.g. stop smoking services
- Information or referral to an appropriate physical activity programme
- Information or referral for advice on diet and nutrition
- Referral for counselling or psychological support
- Support related to work and finance concerns
- Support for spiritual needs


Pan London SystemOne template


Cancer care Review


Cancer Care Review | treatment / therapy | Treatment Consequences | Psychological Impact | Physical Parameters | Health and Wellbeing / WHO

Cancer care review

Cancer care review  Date of Cancer care review 


Holistic needs assessment - Has this been received? tick if yes 


Holistic needs assessment Notes 


Is anyone present with the patient? If yes select 


Cancer diagnoses discussed

Check patients understanding of diagnosis and progress. Any Concerns?
Patients understanding of curative/palative intent?


Cancer diagnosis discussed 


Diagnosis 


Cancer diagnosis discussed Notes: 

Medication review notes 



Medication review done



Medication review done 



Date of Medication review done 

Patient understands why taking all medication 

Carer's details noted

Carer's details  

Carer - mobile telephone number  

Carer - home telephone number  


Pan London SystmOne template

Cancer care Review


Cancer Care Review treatment / therapy Treatment Consequences Psychological Impact Physical Parameters Health and Wellbeing / W


Treatment - Please ensure key treatments are read coded as active major problems.

Whereabouts are you in your treatment?
Any concerns with regard to your treatment?
Any side effects/consequences from treatment (including long term consequences)?

Oncology treatment Notes 

Cancer therapy

Has the patient received chemo &/or radiotherapy 

Has the treatment summary been received? tick if yes 

Pan London SystemOne template

Cancer care Review

Cancer Care Review | treatment / therapy | Treatment Consequences | Psychological Impact | Physical Parameters | Health and Wellbeing / WHO | Soc

Treatment consequences / side effects - Physical

Fatigue	<input checked="" type="checkbox"/>		General appraisal of weight	<input type="checkbox"/>	
Peripheral neuropathic pain	<input type="checkbox"/>		Changes in weight	<input type="text"/>	
[D]Shortness of breath	<input type="checkbox"/>		Symptom Assessment Scale - difficulty sleeping score	<input type="checkbox"/>	
C/O - cough	<input type="checkbox"/>		Lymphoedema	<input type="checkbox"/>	
[D]Pain, generalised	<input type="checkbox"/>		Urinary incontinence	<input type="checkbox"/>	
Altered appetite	<input type="checkbox"/>		Incontinence of faeces	<input type="checkbox"/>	
Altered appetite	<input type="text"/>		Problem causes sexual dysfunction	<input type="checkbox"/>	


Drug related symptoms present


Pan London SystemOne template


Cancer care Review

Cancer Care Review | treatment / therapy | Treatment Consequences | **Psychological Impact** | Physical Parameters | Health and Wellbeing / V

Psychological Impact

Depression screening 

Anxiety screening 


Referral to counsellor 


Pan London SystmOne template


Cancer care Review


Cancer Care Review | treatment / therapy | Treatment Consequences | Psychological Impact | Physical Parameters | He


Physical Parameters


O/E - Systolic BP reading | mmHg 

O/E - Diastolic BP reading | mmHg 

O/E - height | m 

O/E - weight | Kg 

BMI Kg/m² 


Date of Body mass index - observation 


Pan London SystemOne template


Cancer care Review


Cancer Care Review | treatment / therapy | Treatment Consequences | Psychological Impact | Physical Parameters | Health and Wellbeing


Health and Wellbeing


Lifestyle advice given 


Lifestyle advice regarding exercise given 

Lifestyle advice regarding diet given 

Exercise on prescription 

Alcohol units per week Units/Week 


Patient advised about alcohol 

smoking Status? 

WHO Performance status

Grade explanation of activity

0 = Fully active, able to carry on all pre-disease performance without restriction
1 = Restricted in physically strenuous activity but ambulatory and able to carry out work of a light or sedentary nature, e.g., light house work, office work
2 = Ambulatory and capable of all selfcare but unable to carry out any work activities. Up and about more than 50% of waking hours


WHO Performance status 


Pan London SystemOne template


Cancer care Review


Cancer Care Review	treatment / therapy	Treatment Consequences	Psychological Impact	Physical Parameters
--------------------	---------------------	------------------------	----------------------	---------------------


Social

Benefits counselling 

DS1500 Disability living allowance report discussed 

Fitness for work 

Advice relating to information and organisations 

Referral to Social Services 













Pan London SystemOne template


Cancer care Review


Cancer Care Review | treatment / therapy | Treatment Consequences | Psychological Impact | Physical Parameters | Health and W


Care Plan

Summary of Actions from care plan- please add as many as required (max 6)

Action 1	<input type="checkbox"/>		Action 1 Notes	<input type="text"/>	
Action 2	<input type="checkbox"/>		Action 2 Notes	<input type="text"/>	
Action 3	<input type="checkbox"/>		Action 3 Notes	<input type="text"/>	
Action 4	<input type="checkbox"/>		Action 4 Notes	<input type="text"/>	
Action 5	<input type="checkbox"/>		Action 5 Notes	<input type="text"/>	
Action 6	<input type="checkbox"/>		Action 6 Notes	<input type="text"/>	

Cancer care plan discussed with patient 

Cancer care plan given (Please print consultation for patient) 

Cancer Care Plan Notes 

Template Runner

Pages



Cancer Review

Lifestyle Intervention

Cancer Template *Signifies QOF indicators for this domain

NHS Islington Clinical Commissioning Group

NEL Commissioning Support Unit

Review

QOF Target - Patients with cancer diagnosed within preceding 15mths who have a review recorded as occurring within 6mths of the date of the diagnosis

- | | |
|---|-------------------|
| <input type="checkbox"/> *Cancer care review | No previous entry |
| <input type="checkbox"/> Discharged from hospital | No previous entry |
| <input type="checkbox"/> Cancer diagnosis discussed | No previous entry |
| <input type="checkbox"/> On Palliative treatment | No previous entry |

Care and Support

- | | | |
|--|----------------------------------|-------------------|
| Who provides care? | <input type="text"/> | No previous entry |
| <input type="checkbox"/> Carer's details | <i>Text</i> <input type="text"/> | No previous entry |
| Carer's Contact Details | <input type="text"/> | No previous entry |

Consider doing an assessment of carer's needs.

Additional

QOF Target - Medication review every 15mths for patients prescribed repeat medication. Please use medication module to code this.

- | | |
|---|-------------------|
| <input type="checkbox"/> Benefits counselling | No previous entry |
| <input type="checkbox"/> DS 1500 Completed | No previous entry |

Islington

Cancer LES

Payment Indicator: Extended session of up to 30 minutes per patient on QOF Cancer register.

Consider using the London Holistic Needs Assessment Guideline to guide the consultation - click hyperlink below. Scroll down to the Holistic needs assessment section to access either paper based or electronic version.

- | | | |
|-------------------------|----------------------|-------------------|
| **Extended consultation | <input type="text"/> | No previous entry |
|-------------------------|----------------------|-------------------|

[London Holistic Needs Assessment Guideline](#)

Pages		
Cancer Review	<<	
Lifestyle Intervention		

Smoking		
*Smoking Status	<input type="text"/>	No previous entry
<input type="checkbox"/> User of electronic cigarette		No previous entry
Chews tobacco	<input type="text"/> g/week	No previous entry
<input type="checkbox"/> *Stopped smoking	22-Feb-2016 <input type="button" value="Calendar"/>	No previous entry
Cessation Readiness	<input type="text"/>	No previous entry
QOF Indicator: Smokers need either 'Offer of support' or 'Pharmacological Treatment' or a Prescription of Nicotine, Varencline or Bupropion in the previous 24 mths.		
<input type="checkbox"/> *Smoking cessation advice		No previous entry
*Offer Support	<input type="text"/>	No previous entry
**Follow up by smoking cessation team	<input type="text"/>	No previous entry
*Offer of Treatment	<input type="text"/>	No previous entry
Diet and Exercise		
<input type="checkbox"/> Patient advised re diet		No previous entry
<input type="checkbox"/> Brief intervention for physical activity completed	<i>Text</i> <input type="text"/>	No previous entry
NH EPCS only:		
<input type="checkbox"/> Patient advised re exercise		No previous entry
**Referral for Exercise	<input type="text"/>	No previous entry
Obesity Monitoring		
O/E - weight	<input type="text"/> kg	No previous entry
O/E - height	<input type="text"/> cm	No previous entry
Body Mass Index	<input type="text"/> <input type="button" value="Calculate"/>	No previous entry
Waist circumference	<input type="text"/> cm	No previous entry
	22-Feb-2016 <input type="button" value="Calendar"/>	
	<i>Text</i> <input type="text" value="Changed?"/>	
<input type="checkbox"/> Advice given about weight management	<i>Text</i> <input type="text"/>	No previous entry
Referral for Weight Management	<input type="text"/>	No previous entry

Alcohol Screening

Alcohol consumption [U/week](#) 04-Nov-2009 **0 U/week** [»](#)

[Click here for document - on alcohol units, audit C and Audit questions](#)

Audit C Questions

Q1. How often do you have a drink containing alcohol?

Never 0
Monthly or less 1
2 - 4 times a month 2
2 - 3 times a week 3
4+ times a week 4

Q2. How many units of alcohol do you drink on a typical day when you are drinking?

1 - 2 0
3 - 4 1
5 - 6 2
7 - 9 3
10+ 4

Q3. How often have you had 6 or more units if female, or 8 or more if male, on a single occasion in the last year?

Never 0
Less than monthly 1
Monthly 2
Weekly 3
Daily or almost daily 4

**AUDIT C Score [/12](#) No previous entry

5+ indicates increasing or high risk drinking. Total score of 5 or above is AUDIT C positive. If Audit C positive you should complete the Full AUDIT.

AUDIT [/40](#) No previous entry

Payment Indicator: Full AUDIT for appropriate patients.

Alcohol risk status No previous entry

Do a brief intervention if AUDIT score is 8 or above.

Brief Intervention *Text* No previous entry

Alcohol leaflet given No previous entry

NH EPCS only:

Alcohol advice given No previous entry

Further Intervention for Alcohol

Patients scoring 8+ on AUDIT C (high risk) or 16+ on full AUDIT - consider referral to an alcohol specialist service.

TH: THCAT or Lifeline Young Person's service for under 24 year olds.

- | | |
|---|-------------------|
| <input type="checkbox"/> Referral to specialist alcohol treatment service | No previous entry |
| <input type="checkbox"/> Under care of community alcohol team | No previous entry |

Useful Agencies:

A.A. 020 7833 0022 (daily 10am to 10pm)

Al. Anon Family Groups 020 7403 0888

[Click for link to alcohol learning centre](#)

[Click for link to Drinkaware](#)

Tower Hamlets

LTC Review Tower Hamlets CEG

Pages <

- Main Page
- Respiratory
- Cancer**
- Lifestyle Intervention
- Lab Results
- Depression/Anxiety Screening
- Frailty
- PAM
- Dementia Screening/Assessment
- Adult Immunisations
- Diary Entries
- Treatment OTC/Exceptions
- QOF Register Exclusion Codes
- Diagnosing Hypertension ABPM
- Resources - web, QOF/NIS Info
- Ethnicity

Cancer review

Cancer Care review should form part of any LTC holistic patient review as there often long term consequences and unmet needs relating to their cancer and the treatments that were given.
QOF- All patients newly diagnosed with cancer need to have a review recorded within 6 months of diagnosis.

Cancer diagnosis discussed No previous entry

Has the patient received chemo/radiotherapy or both? No previous entry

Palliative treatment 03-Jan-2013 >>

If the patient is palliative please go to the End of Life page of the 'Integrated Care and AUA Tower Hamlets CEG' template.

As part of the cancer care review, please consider the following:

- **Treatment physical consequences/side effects (can be long term)** such as lymphoedema, fatigue, incontinence, erectile dysfunction, pain, shortness of breath, etc. Referral options below including specialist oncology physio.
- **Psychological impact.** Consider depression/anxiety screen tool. Consider onward referral for support through Compass or Macmillan social prescribing service depending on severity of symptoms. Referral options below.
- **Health and wellbeing:** Use Lifestyle Intervention page. Some treatments increase risk of CVD. Physical activity helps manage side effects e.g. fatigue. Consider referral for physical intervention, smoking cessation and weight loss.
- **Are they a carer? or do they have a carer?** Go to main page of this template to record details.
- **Do they need benefits or financial support?** See links.
- **Prescription payment exemption?** those receiving treatment for cancer, the effects of cancer or the effects of current or previous current treatment are eligible

* Cancer care review (QOF) 14-Dec-2012 >>

** Gonadorelin analogue No previous entry

Cancer Referrals and Resources

[Macmillan information for patients](#)
[Lymphoedema service at Mile End website](#)
[Lymphoedema service at Mile End referral form](#)

Macmillan Social Prescribing Service - Psychosocial support/lifestyle advice for patients who have, or have had, cancer.
Tower Hamlets service. Open to all patients over 18 with any cancer type at any point after diagnosis. Service offers 1-2-1 emotional and practical support and access to health and wellbeing programmes, debt and benefits advice, work and volunteering advice and learning and social opportunities.

Refer by calling 020 8709 9736 or referral form. Patients can self-refer by phone.

[Link to Macmillan further social prescribing info and referral forms](#)
[Link to Barts physio-oncology service](#)
[Tower Hamlets CCG Cancer Resources](#)
[London cancer directory of services](#)
[Psychological/anxiety support: Consider referral to Compass if patients have difficulty in adjusting to life with cancer or if experiencing health anxieties since their diagnosis](#)

City and Hackney

EMIS Web Health Care System - Elsdale Street Surgery - 4854

DUCK, Donald (M)

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals New Consultation

Save Template Cancel Template Spell check Search

Tasks - 19 (5) Lab Reports - 11 (6) Medicine Management - 33 (33) Documents - 88 (7) Referrals - 28 (27) Test Requests - 4 SCR - 21 Report Management - 10

New priority Workflow Items received - Medicine Management, Documents

Active DUCK, Donald (Mr) Born 19-Mar-1911 (106y) Gender Male EMIS No. 500000 Usual GP CHARLES, H J (Dr)

Cancer CEG

Cancer Template *Signifies QOF indicators for this domain

Cancer Review
Exception Reporting
Lifestyle Intervention
Ethnicity
Resources

Barts and The London
School of Medicine and Dentistry

Review

QOF Target - Patients with cancer diagnosed within preceding 15mths who have a review recorded as occurring within 6mths of the date of the diagnosis

- *Cancer care review 31-Mar-2015
- Cancer diagnosis discussed No previous entry
- On Palliative treatment No previous entry

Care and Support

Who provides care? No previous entry

Carer's details Text 02-Sep-2014

Carer's Contact Details No previous entry

Consider doing an assessment of carer's needs.

Additional

QOF Target - Medication review every 15mths for patients prescribed repeat medication. Please use medication module to code this.

- Benefits counselling No previous entry
- DS 1500 Completed No previous entry

City and Hackney Only

CH Cancer LES :Time to talk
Payment Indicator: Extended session of up to 30 minutes per patient on QOF Cancer register.
Consider using the London Holistic Needs Assessment Guideline to guide the consultation - click hyperlink below. Scroll down to the Holistic needs assessment section to access either paper based or electronic version.

**Extended consultation No previous entry

[London Holistic Needs Assessment Guideline](#)

Latest Contacts

NHS Clinical Practitioner | HITCHMAN, Eleanor (Dr) | Organisation: Elsdale Street Surgery | Location: ELSDALE STREET SURGERY

In Consultation

How to Take a Scr... DXS Core Friday morning d... Lexacom 3 Talk - ... EMIS Web Health ... NICE guidelines I...

15:13 30/06/2017

Lewisham

The screenshot displays the EMS Web Health Care System interface for patient TEST, Test (Mr). The system title is "EMS Web Health Care System - St Johns Medical Centre - 3135". The patient's details are: Born 01-Jan-2001 (16y 1m), Gender Male, NHS No. Unknown, Usual GP BENNETT, Madeleine (Dr).

The main content area is titled "GP Contract - Cancer" and contains several sections:

- Administration:**
 - *Cancer care review: 22-Feb-2017 (No previous entry)
 - DS 1500 completed: 22-Feb-2017 (No previous entry)
 - Cancer discussed: (No previous entry)
 - *Exception reporting: (No previous entry)
 - Ethnicity: 04-Feb-2016 (Ethnic categor...)
- Medication review:**
 - Medication review done: 22-Feb-2017 (No previous entry)
- Follow up:**
 - *Cancer care follow-up: Follow Up (22-Feb-2017, No previous entry)

A "Latest Contacts" section is visible at the bottom left. A summary panel on the right lists several alerts for TEST, Test (Mr):

- Statin monitoring required
- Named GP missing
- Offer Asthma Management Plan
- Learning disability health check
- Patient on QOF Registers
- No record of initial alcohol screening

The interface includes a top navigation menu (Summary, Consultations, Medication, Problems, Investigations, Care History, Diary, Documents, Referrals, Growth Charts, New Consultation) and a bottom status bar showing the user as Clinical Practitioner APPELBY, Esther (Dr) at St Johns Medical Centre.

Wandsworth

EMIS Web Health Care System - LAVENDER HILL GROUP PRACTICE - 505

MARTIN, Noel (Mr)

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals New Consultation

Mail Inbox - 1878 (154) Tasks - 15 (2) Registration - 359 (2) Medicine Management - 101 (101) GP2GP - 14 (14) Documents - 14 Referrals - 71 (16) Test Requests - 89 SCR - 21 Report Management - 27 1 Patient Waiting

Active MARTIN, Noel (Mr) Born 15-Mar-1932 (85y) Gender Male NHS No. 464 375 4389 Usual GP CARTER, Owen (Dr)

PACT Template 2017-18 (FED17-v2017.1.4)

Pages

- PACT Pre Assessment
- PACT GP Consultation
- Accessible Info Standards
- Dementia Assessment
- Holistic Cancer Care Review**
- Falls and Bone Health
- Cohort Management
- Self-Management Service
- Services Contact
- Federation Info

Please refer to Cancer In Wandsworth Federation website for further support and information on local services available, referral guidance and information.

[BHCC Cancer in Wandsworth](#)

Please note the website above does not work in Internet Explorer 9 or older. Recommend you use Chrome.

Initial Patient Consultation 20 min

<input type="checkbox"/> High risk patient not suitable for Full Service PACT	Text		No previous entry
<input type="checkbox"/> PACT Contract Intervention declined	Text	Please enter reason:	No previous entry
<input type="checkbox"/> Informing patient of named accountable general practitioner	Text	Enter Identified named GP:	29-Jun-2015
<input type="checkbox"/> * Medical records review	Text		25-Jul-2016
<input type="checkbox"/> * Initial Patient Consultation	Text		25-Jul-2016
<input type="checkbox"/> Admission avoidance care plan declined	Text		No previous entry
<input type="checkbox"/> * Plan, Organise, Coordinate Patient Care	Text		25-Jul-2016
<input type="checkbox"/> Sent SPN referral	Text		No previous entry

Referral to a dedicated Social Worker/Social Care Officer via Access

Officer based in the CAHS Access and Coordination Locality Hub

Contact Access Officer based in the CAHS Access and Coordination Locality Hub on 020 8812 5678

Follow Up Care

<input type="checkbox"/> * Urgent Patient Calls (received from patient)	Text		No previous entry
<input type="checkbox"/> * Care Plan Review	Text		28-Jul-2016
<input type="checkbox"/> * Review Consultation	Text		28-Jul-2016

Current stage of cancer journey

Diagnosis - type of cancer

Current stage of cancer journey

Latest Contacts

MARTIN, Noel (Mr)

- If patient calls, double click this.
- PACT Full Service Register
- PACT Needs Initial GP Consultation
- PACT Holistic Cancer due 11-Apr-...
- Patient on QOF Registers

NHS Clinical Practitioner | CARTER, Owen (Dr) | Location: LAVENDER HILL GROUP PRACTICE

09:10 07/06/2017

Wandsworth

EMIS Web Health Care System - LAVENDER HILL GROUP PRACTICE - 505

MARTIN, Noel (Mr) | Born 15-Mar-1932 (85y) | Gender Male | NHS No. 464 375 4389 | Usual GP CARTER, Owen (Dr)

PACT Template 2017-18 (FED17-v2017.1.4)

- Cancer care review**
 - Cancer care review done 07-Jun-2017 11-Jan-2017
 - Cancer care review next due Follow Up 07-Jun-2017 No previous entry
- Cancer therapy**

Select which cancer therapy patient is on

 - Discussion about treatment Text No previous entry
 - Discussion about complication of treatment with patient Text No previous entry
- Medication review done**
 - Medication review done 07-Jun-2017 No previous entry
- Cancer Care plan**
 - Cancer care plan discussed with patient 07-Jun-2017 No previous entry
- Health & Wellbeing**

Macmillan Cancer Psychological Support (CaPS) Service offers patients and their carers who are receiving their care at St George's Hospital access to specialist counselling, psychology and psychiatry input.

[St Georges Macmillan Psychological Support Service](#)

 - Psychological counselling Text No previous entry
 - Lifestyle advice regarding diet Text No previous entry
 - Smoking status 24-Apr-2017 Ex smoker
 - Smoking cessation advice given Text 24-Apr-2017
 - Alcohol consumption U/week 07-Jun-2017 24-Apr-2017 1 U/week
 - Lifestyle advice regarding alcohol Text
 - Lifestyle advice regarding exercise Text
- Social**

Legend:

- If patient calls, double click this.
- PACT Full Service Register
- ▲ PACT Needs Initial GP Consultation
- ▲ PACT Holistic Cancer due 11-Apr-...
- Patient on QOF Registers

Wandsworth

The screenshot displays the EMIS Web Health Care System interface for a patient named MARTIN, Noel (Mr). The interface is divided into several sections:

- Navigation Menu (Left):** Includes options like PACT Pre Assessment, PACT GP Consultation, Accessible Info Standards, Dementia Assessment, Holistic Cancer Care Review (highlighted), Falls and Bone Health, Cohort Management, Self-Management Service, Services Contact, and Federation Info.
- Header:** Shows the patient's name, date of birth (15-Mar-1932, 85y), gender (Male), NHS No. (464 375 4389), and usual GP (CARTER, Owen (Dr)).
- Main Content Area:** Contains various clinical notes and forms, including:
 - Lifestyle advice regarding exercise:** Text field with date 24-Apr-2017.
 - Social:** Includes Benefits counselling, Prescription payment exemption, and DS 1500 Disability living allowance completed (07-Jun-2017).
 - Carer's details noted:** Includes Has a carer and Carer's details (comments).
 - Physical Activity/ Fatigue:** Includes Brief intervention for physical activity and Patient advised re exercise.
 - Referral to Macmillan Move More:** Includes Referred for Macmillan Move More (07-Jun-2017) and Referral for Macmillan Move More DECLINED (07-Jun-2017).
 - Macmillan Move More:** Includes links to Paul's Cancer Support Centre, WHO Physical activity and adults, Physical activity and older adults, and Macmillan physical activity.
 - Holistic Cancer Care Review:** Includes Last coded QOF Cancer Review and Cancer diagnosis discussed - PACT (07-Jun-2017).
- Notification Pop-up (Bottom Right):** Titled "MARTIN, Noel (Mr)", it lists several items:
 - If patient calls, double click this.
 - PACT Full Service Register
 - ▲ PACT Needs Initial GP Consultation
 - ▲ PACT Holistic Cancer due 11-Apr...
 - Patient on QOF Registers
- Status Bar (Bottom):** Shows NHS Clinical Practitioner, CARTER, Owen (Dr), Location: LAVENDER HILL GROUP PRACTICE, and system icons.

Cancer Care Review.

CANCER CARE REVIEW

Cancer care review done

Cancer care review not found

Cancer care review next due
Cancer care review

Cancer diagnosis discussed

Cancer diagnosis discussed not found

Cancer therapy
Select which cancer care patient is on
 Radiotherapy NEC
 Cancer chemotherapy
Last entry: O/E - height, 162.56 cm, 30/04/2007

Medication review done

Medication review done not found

Cancer information offered

Cancer information offered not found

Benefits counselling

Benefits counselling not found

Carer's details noted

OK Cancel

London Cancer

The screenshot displays the EMIS Web Health Care System interface for a patient named Mickey Alias Michael. The patient's details include: Active status, Born 21-Jun-1975 (41y), Gender Male, EMIS No. 10609, and Usual GP KATEB, Hesel (Dr). The main section is titled 'Cancer Care Review - London Cancer May 17'. It features a left-hand navigation pane with categories like 'Cancer care review', 'Cancer therapy', 'Treatment consequences', 'Psychological Impact', 'Physical Parameters', 'Health and Well Being', 'Social', 'Care Plan', and 'Information'. The main content area is divided into several sections, each with a list of items and their dates:

- Cancer Care Review**
 - Cancer care review: 03-May-2017, 21-Mar-2017
 - Holistic needs assessment/cancer care plan - has this been received? tick if yes: 04-Aug-2015
 - Is anyone present with the patient? if yes please select: 04-Aug-2015
- Cancer diagnosis discussed**
 - Cancer diagnosis discussed: 04-Aug-2015
- Medication review done**
 - Medication review done: 03-May-2017, 04-Aug-2015
 - Patient understands why taking all medication: No previous entry
- Carer's details noted**
 - Carer's details: 04-Aug-2015
 - Carer - mobile telephone number: No previous entry
 - Carer - home telephone number: No previous entry

At the bottom right, a notification box for Mickey Alias Michael lists:

- Eligible for IPS Employment Trial
- LTC LCS Eligible for Spirometry Sc...

London Cancer

The screenshot displays the EMIS Web Health Care System interface for a patient named Mickey Mouse. The interface is organized into several sections:

- Navigation Menu:** Located at the top, it includes options for Summary, Consultations, Medication, Problems, Investigations, Care History, Diary, Documents, Referrals, and New Consultation.
- Tools:** Below the navigation menu, there are icons for Save Template, Cancel Template, Spell check, and Search.
- Tasks:** A row of task counts is shown: Tasks - 3 (1), Registration - 220 (4), Documents - 2, Referrals - 1, Test Requests - 203, SCR - 4, and Report Management - 2.
- Patient Summary:** A dark brown bar at the top right contains the patient's name (MOUSE, Mickey (Mr)), preferred name (Mickey Alias Michael), birth date (21-Jun-1975 (41y)), gender (Male), EMIS No. (10609), and usual GP (KATEB, Heskell (Dr)).
- Cancer Care Review - London Cancer May 17:** This section is divided into a left-hand 'Pages' list and a main content area.
 - Pages:** A vertical list on the left includes Cancer care review, Cancer therapy (highlighted), Treatment consequences, Psychological Impact, Physical Parameters, Health and Well Being, Social, Care Plan, and Information.
 - Cancer therapy:** The main content area contains a form with the following elements:
 - A dropdown menu with the text: "Has the patient received chemo/radiotherapy or both ?".
 - A checkbox labeled "Treatment summary has been received? tick if yes".
 - A text input field.
 - Two dates and links: "21-Mar-2017 Cancer chem..." and "04-Aug-2015".
- System Tray:** At the bottom, the NHS logo is visible, along with the text "Higher Level GP (SJR002) | BHUIYA, Afsana (Dr) | Organisation: Dr Kateb HJ and Partner | Location: Dr Katebs practice". The system tray also shows the date and time: 11:11 on 03/05/2017.

London Cancer

The screenshot displays the EMIS Web Health Care System interface for a patient named Mickey Mouse. The patient's details include: Active status, Preferred Name Mickey Alias Michael, Born 21-Jun-1975 (41y), Gender Male, EMIS No. 10609, and Usual GP KATEB, Hesel (Dr). The main section is titled "Cancer Care Review - London Cancer May 17" and shows a "Treatment consequences/side effects - Physical" table. The table lists various symptoms with checkboxes and text input fields, along with dates and previous entry status. A notification box in the bottom right corner indicates that Mickey Mouse is eligible for an IPS Employment Trial and an LTC LCS Eligible for Spirometry Sc... The interface also shows a navigation menu on the left, a task bar at the top, and a taskbar at the bottom with system icons and the date 03/05/2017.

Symptom	Text Field	Date	Previous Entry
<input type="checkbox"/> C/o fatigue?	Text	04-Aug-2015	>>
<input type="checkbox"/> c/o neuropathic type pains - specify ?	Text	No previous entry	
<input type="checkbox"/> c/o shortness of breath?	Text	04-Aug-2015	>>
<input type="checkbox"/> c/o cough?	Text	13-Mar-2017	>>
<input type="checkbox"/> c/o generalised pain?	Text	No previous entry	
c/o any changes in appetite?		06-Aug-2016	Appetite los... >>
c/o changes in weight?		13-Mar-2017	Abnormal we... >>
<input type="checkbox"/> c/o sleeping problems?	Text	04-Aug-2015	>>
<input type="checkbox"/> c/o lymphoedema?	Text	No previous entry	
<input type="checkbox"/> c/o urine incontinence? specify	Text	No previous entry	
<input type="checkbox"/> c/o incontinence of faeces?	Text	No previous entry	
<input type="checkbox"/> c/o sexual dysfunction?	Text	No previous entry	
Other symptoms related to cancer treatment ?			

London Cancer

The screenshot displays the EMIS Web Health Care System interface for a patient named Mickey Mouse. The patient's details include: Active status, Preferred Name Mickey Alias Michael, Born 21-Jun-1975 (41y), Gender Male, EMIS No. 10609, and Usual GP KATEB, Hesel (Dr). The main content area is titled "Cancer Care Review - London Cancer May 17" and features a "Psychological Impact" section with three items: Depression screening, Anxiety screening, and Refer to psychologist. Each item has a "Text" input field and a date field. The "Refer to psychologist" item has "No previous entry" in its date field. A sidebar on the left lists various pages, with "Psychological Impact" selected. A bottom status bar shows the user is a Higher Level GP (SJR002) at Dr Kateb HJ and Partner practice. A notification box in the bottom right corner indicates Mickey Mouse is eligible for an IPS Employment Trial and LTC LCS Spirometry Sc... The Windows taskbar at the bottom shows the date as 03/05/2017 and the time as 11:12.

Summary

View -> My Record (No shared data.)

Pages

- Cancer care review
- Cancer therapy
- Treatment consequences
- Psychological Impact**
- Physical Parameters
- Health and Well Being
- Social
- Care Plan
- Information

Latest Contacts

MOUSE, Mickey (Mr)

- Eligible for IPS Employment Trial
- LTC LCS Eligible for Spirometry Sc...

EMIS Web Health Care System - Dr Kateb HJ and Partner - 11037

MOUSE, Mickey (Mr)

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals New Consultation

Save Template Cancel Template Spell check Search

Tasks - 3 (1) Registration - 220 (4) Documents - 2 Referrals - 1 Test Requests - 203 SCR - 4 Report Management - 2

Active MOUSE, Mickey (Mr) Born 21-Jun-1975 (41y) Gender Male EMIS No. 10609 Usual GP KATEB, Hesel (Dr) Preferred Name Mickey Alias Michael

Cancer Care Review - London Cancer May 17

Psychological Impact

Item	Text	Date
<input type="checkbox"/> Depression screening	Text	04-Aug-2015
<input type="checkbox"/> Anxiety screening	Text	04-Aug-2015
<input type="checkbox"/> Refer to psychologist	Text	No previous entry

NHS Higher Level GP (SJR002) | BHUIYA, Afsana (Dr) | Organisation: Dr Kateb HJ and Partner | Location: Dr Katebs practice

11:12 03/05/2017

London Cancer

The screenshot displays the EMIS Web Health Care System interface for a patient named Mickey Mouse. The patient's details include: Active status, Preferred Name Mickey Alias Michael, Born 21-Jun-1975 (41y), Gender Male, EMIS No. 10609, and Usual GP KATEB, HESKEL (Dr).

The main section is titled "Cancer Care Review - London Cancer May 17". It features a "Physical parameters" table with the following data:

Parameter	Unit	Date	Value
Systolic blood pressure	mmHg	21-Mar-2017	150 mmHg
Diastolic blood pressure	mmHg	21-Mar-2017	75 mmHg
O/E - height	cm	04-Aug-2015	160 cm
O/E - weight	kg	06-Aug-2016	75 kg
BMI		31-May-2016	22.7 kg/m2

The interface also shows a "Pages" sidebar with options like "Cancer care review", "Cancer therapy", "Treatment consequences", "Psychological Impact", "Physical Parameters" (selected), "Health and Well Being", "Social", "Care Plan", and "Information". A "Summary" sidebar is visible on the right. The bottom of the screen shows the NHS logo, user information (Higher Level GP (SJR002) | BHUIYA, Afsana (Dr)), and the system date (11:12 03/05/2017).

London Cancer

The screenshot displays the EMIS Web Health Care System interface for a patient named Mickey Mouse. The patient's details include: Active status, Born 21-Jun-1975 (41y), Gender Male, EMIS No. 10609, and Usual GP KATEB, Hesel (Dr). The main section is titled "Cancer Care Review - London Cancer May 17" and contains a "Health and Well Being" form. This form includes several fields for recording advice given and consumption levels, such as "Lifestyle advice given", "Alcohol consumption", and "Smoking status?". A table on the right side of the form tracks these entries with dates and specific notes. A notification box in the bottom right corner indicates that the patient is eligible for an IPS Employment Trial and LTC LCS Spirometry Sc... The interface also shows a navigation menu on the left, a task bar at the top, and a system tray at the bottom.

Field	Date	Notes
Lifestyle advice given	04-Aug-2015	
Lifestyle advice regarding exercise given	04-Aug-2015	
Lifestyle advice regarding diet given	04-Aug-2015	
Exercise on prescription ?	04-Aug-2015	Referral for ...
Alcohol consumption	04-Aug-2015	0 U/week
Patient advised about alcohol		No previous entry
Smoking status?	31-May-2016	Never smoke...
Smoking advice	04-Aug-2015	Smoking ces...

London Cancer

The screenshot displays the EMIS Web Health Care System interface for a patient named Mickey Mouse. The patient's details include: Active status, Born 21-Jun-1975 (41y), Gender Male, EMIS No. 10609, and Usual GP KATEB, Hesel (Dr). The main section is titled "Cancer Care Review - London Cancer May 17" and contains a "Social" tab with the following items:

Item	Date
<input type="checkbox"/> Benefits counselling	19-May-2016
<input type="checkbox"/> DS1500 Disability living allowance report discussed	19-May-2016
<input type="checkbox"/> Discuss if fit for work and document housing concerns	19-May-2016
<input type="checkbox"/> Advice/signposted on how to get further help.	04-Aug-2015
<input type="checkbox"/> Referral to Social Services	04-Aug-2015

At the bottom right, a notification box for Mickey Mouse lists:

- Eligible for IPS Employment Trial
- LTC LCS Eligible for Spirometry Sc...

The interface also shows a task bar at the top with counts for Registration (220), Documents (2), Referrals (1), Test Requests (203), SCR (4), and Report Management (2). The bottom status bar indicates the user is a Higher Level GP (SJR002) at Dr Kateb HJ and Partner, located at Dr Katebs practice.

London Cancer

The screenshot shows the EMIS Web Health Care System interface for a patient named Mickey Mouse. The patient's details are: Active, Born 21-Jun-1975 (41y), Gender Male, EMIS No. 10609, Usual GP KATEB, Hesel (Dr). The patient's preferred name is Mickey Alias Michael. The main content area is titled "Cancer Care Review - London Cancer May 17" and contains a "CARE PLAN" section. The care plan includes a summary of actions and two entries: "Cancer care plan discussed with patient" dated 21-Mar-2017 and "Cancer care plan given (please print off the consultation for the patient so they have their own record)" dated 04-Aug-2015. The interface also shows a navigation menu on the left with options like "Cancer care review", "Cancer therapy", "Treatment consequences", "Psychological Impact", "Physical Parameters", "Health and Well Being", "Social", "Care Plan", and "Information". The bottom of the screen displays the NHS logo, the user's role as Higher Level GP (SJR002), and the location as Dr Kateb's practice. A system tray at the bottom right shows the time as 11:13 on 03/05/2017.

EMIS Web Health Care System - Dr Kateb HJ and Partner - 11037

MOUSE, Mickey (Mr)

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals New Consultation

Save Template Cancel Template Spell check Search

Tasks - 3 (1) Registration - 220 (4) Documents - 2 Referrals - 1 Test Requests - 203 SCR - 4 Report Management - 2

Active MOUSE, Mickey (Mr) Born 21-Jun-1975 (41y) Gender Male EMIS No. 10609 Usual GP KATEB, Hesel (Dr) Preferred Name Mickey Alias Michael

Cancer Care Review - London Cancer May 17

Pages

- Cancer care review
- Cancer therapy
- Treatment consequences
- Psychological Impact
- Physical Parameters
- Health and Well Being
- Social
- Care Plan
- Information

CARE PLAN

Summary of ACTIONS from care plan - please add as many as required (max 6)

- Cancer care plan discussed with patient Text 21-Mar-2017
- Cancer care plan given (please print off the consultation for the patient so they have their own record) Text 04-Aug-2015

View -> My Record (No shared data.)

Summary

NHS Higher Level GP (SJR002) | BHUIYA, Afsana (Dr) | Organisation: Dr Kateb HJ and Partner | Location: Dr Kateb's practice

MOUSE, Mickey (Mr)

- Eligible for IPS Employment Trial
- LTC LCS Eligible for Spirometry Sc...

11:13 03/05/2017

London Cancer

The screenshot displays the EMIS Web Health Care System interface for a patient named Mickey Mouse. The patient's details include: Active status, Born 21-Jun-1975 (41y), Gender Male, EMIS No. 10609, and Usual GP KATEB, HESKEL (Dr). The patient's preferred name is Mickey Alias Michael.

The main content area is titled "Cancer Care Review - London Cancer May 17" and is divided into "Pages" and "Information". The "Pages" list includes: Cancer care review, Cancer therapy, Treatment consequences, Psychological Impact, Physical Parameters, Health and Well Being, Social, and Care Plan. The "Information" section contains the following text:

[Entitlement to medical exemption from prescription charges](#)
[Macmillan website for further support and information](#)
[London cancer directory](#)

The interface also shows a "Latest Contacts" section at the bottom left and a system tray at the bottom right with the following notifications:

- MOUSE, Mickey (Mr)
- Eligible for IPS Employment Trial
- LTC LCS Eligible for Spirometry Sc...

The system tray at the bottom of the window shows the time as 11:13 on 03/05/2017.

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Macmillan

EMIS Web Health Care System - Dr Kateb HJ and Partner - 11037

MOUSE, Mickey (Mr)

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals New Consultation

Save Template Cancel Template Spell check Search

Tasks - 3 (1) Registration - 220 (4) Documents - 2 Referrals - 1 Test Requests - 203 SCR - 4 Report Management - 2

Active MOUSE, Mickey (Mr) Born 21-Jun-1975 (41y) Gender Male EMIS No. 10609 Usual GP KATEB, HESKEL (Dr)
Preferred Name Mickey Alias Michael

Macmillan cancer care review

Cancer care review

- Cancer care review done 03-May-2017 21-Mar-2017
- Cancer care review next due Follow Up 03-May-2017 No previous entry

Cancer diagnosis discussed

- Cancer diagnosis discussed Text 04-Aug-2015

Cancer therapy

- Select which cancer therapy patient is on 21-Mar-2017 Cancer chem...
- Discussion about treatment Text No previous entry
- Discussion about complication of treatment with patient Text No previous entry

Medication review done

- Medication review done 03-May-2017 04-Aug-2015

Cancer Care plan

- Cancer care plan discussed with patient 03-May-2017 21-Mar-2017

Health & Wellbeing

- Psychological counselling Text

Latest Contacts

MOUSE, Mickey (Mr)

- Eligible for IPS Employment Trial
- LTC LCS Eligible for Spirometry Sc...

NHS Higher Level GP (SJR002) | BHUIYA, Afsana (Dr) | Organisation: Dr Kateb HJ and Partner | Location: Dr Katebs practice

10:46 03/05/2017

Macmillan

EMIS Web Health Care System - Dr Kateb HJ and Partner - 11037

MOUSE, Mickey (Mr)

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals New Consultation

Save Template Cancel Template Spell check Search

Tasks - 3 (1) Registration - 220 (4) Documents - 2 Referrals - 1 Test Requests - 203 SCR - 4 Report Management - 2

Active MOUSE, Mickey (Mr) Born 21-Jun-1975 (41y) Gender Male EMIS No. 10609 Usual GP KATEB, Hesel (Dr)
Preferred Name Mickey Alias Michael

Macmillan cancer care review

Health & Wellbeing

- Psychological counselling
- Lifestyle advice regarding diet
- Smoking status: 31-May-2016 Never smoke...
- Smoking cessation advice given: 04-Aug-2015
- Alcohol consumption: 0 U/week (03-May-2017)
- Lifestyle advice regarding alcohol: 04-Aug-2015
- Lifestyle advice regarding exercise: 04-Aug-2015

Cancer information offered

- Cancer information offered

Social

- Benefits counselling

Latest Contacts

MOUSE, Mickey (Mr)

- Eligible for IPS Employment Trial
- LTC LCS Eligible for Spirometry Sc...

NHS Higher Level GP (SJR002) | BHUIYA, Afsana (Dr) | Organisation: Dr Kateb HJ and Partner | Location: Dr Katebs practice

10:47 03/05/2017

EMIS Web Health Care System - Dr Kateb HJ and Partner - 11037

MOUSE, Mickey (Mr)

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals New Consultation

Save Template Cancel Template Spell check Search

Tasks - 3 (1) Registration - 220 (4) Documents - 2 Referrals - 1 Test Requests - 203 SCR - 4 Report Management - 2

Active MOUSE, Mickey (Mr) Born 21-Jun-1975 (41y) Gender Male EMIS No. 10609 Usual GP KATEB, HESKEL (Dr)
Preferred Name Mickey Alias Michael

Macmillan cancer care review

Smoking cessation advice given Text [] 04-Aug-2015

Alcohol consumption [] U/week 03-May-2017 04-Aug-2015 0 U/week

Lifestyle advice regarding alcohol Text [] No previous entry

Lifestyle advice regarding exercise Text [] 04-Aug-2015

Cancer information offered

Cancer information offered Text [] No previous entry

Social

Benefits counselling Text [] 19-May-2016

Prescription payment exemption [] No previous entry

Carer's details noted

Carer's details Text comments: 04-Aug-2015

Information

[Macmillan Information for Patients](#)
[Entitlement to medical exemption from prescription charges](#)
[Macmillan Support home page](#)

Latest Contacts

MOUSE, Mickey (Mr)
Eligible for IPS Employment Trial
LTC LCS Eligible for Spirometry Sc...

NHS Higher Level GP (SJR002) | BHUIYA, Afsana (Dr) | Organisation: Dr Kateb HJ and Partner | Location: Dr Katebs practice

10:47 03/05/2017

Cancer Care Review (Notts 2017)

Review | Maximising Recovery | WHO status / Care planning | Links and Info


Cancer Care Review

[Recovery Package FAQs](#)

Review documentation



GP to have reviewed treatment summary and outcome of electronic health needs assessment where applicable (these should have been carried out in secondary care).

Review 'How are you doing?' patient questionnaire (click [here](#) to print form)





Diagnosis

Check patients understanding of diagnosis and prognosis. Any concerns?
Patients understanding of curative/palliative intent?



Treatment - Please ensure key treatments are read coded as active major problems.

Whereabouts in your treatment are you?
Any concerns with regard to your treatment?
Any side effects/consequences from treatment (including long-term consequences)?



Macmillan - ☎ 0808 808 00 00 (Mon - Fri, 9:00 - 20:00) <http://www.macmillan.org.uk>

Show recordings from other templates
 Show empty recordings

Information | Print | Suspend | Ok | Cancel | Show Incomplete Fields

Nottingham CCG

Cancer Care Review (Notts 2017)

Review | Maximising Recovery | WHO status / Care planning | Links and Info

Maximising Recovery

Refer to 'How are you doing?' document. Any concerns? Any concerns from eHNA / Care plan?

Discussion on any psychological or social issues

General Health and Wellbeing

★ Use to record BP, weight, smoking, alcohol etc.

Lifestyle Change

Attendance at Health and Wellbeing Event (if not consider referral to local health and wellbeing event)

Finance

Advice about finances / benefits

Advice about work

[Macmillan Finance Guidance](#)

[Macmillan - work support route guide](#)

Macmillan - ☎ 0808 808 00 00 (Mon - Fri, 9:00 - 20:00) <http://www.macmillan.org.uk>

Discussion on any psychological or social issues

Date	Selection
No previous values	

Show recordings from other templates

Show empty recordings


Information | Print | Suspend | Ok | Cancel | Show Incomplete Fields

Nottingham CCG

Cancer Care Review (Notts 2017)

Review Maximising Recovery WHO status / Care planning Links and Info

WHO Performance Status

WHO performance status grade 0 (XalmB) 

WHO performance status grade 1 (XalmF)

WHO performance status grade 2 (XalmE)

WHO performance status grade 3 (XalmD)

WHO performance status grade 4 (XalmC)

Grade/Explanation of activity

0 Fully active, able to carry on all pre-disease performance without restriction.

1 Restricted in physically strenuous activity but ambulatory and able to carry out work of a light or sedentary nature.


2 Ambulatory and capable of all selfcare but unable to carry out any work activities.


3 Capable of only limited selfcare, confined to bed or chair more than 50% of waking hours.

4 Completely disabled. Cannot carry out any selfcare. Totally confined to bed or chair.




Family / Carer Status

Please ensure carer is on the practice carers register and appropriately read coded

 Carers* - Use the **carers template** to review carer status and access carer support resources


Does a familial link need to be considered / genetic screening? 


Cancer Care Review Done


Cancer care review done (QOF)  ^Cancer care review next due   New Recall

Patient held care plan*

Enter Action Points in the pop up template and then print the care plan

 Step 1 - Click here to enter plan notes

 Step 2 - Print Cancer Care Action Plan for patient



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Show recordings from other templates

Show empty recordings

Information Print Suspend Ok Cancel Show Incomplete Fields

Nottingham CCG

Cancer Care Review (Notts 2017)

Review | Maximising Recovery | WHO status / Care planning | **Links and Info**

Links - General

- [RCGP Primary Care Cancer Toolkit](#)
- [Macmillan Resources for GPs](#)
- [Macmillan Recovery Package Resources](#)
- [Recovery Package FAQs](#)

Links - Mid-Notts

- [Mid Notts Clinical Pathways Cancer Section](#)
- [Nottinghamshire Help Yourself](#)

Links - Nottingham City

- [Nottingham City Pathways Cancer Section](#)
- [Nottingham City Macmillan Cancer Support Service](#)

Links - NUH

- [NUH Post Cancer Treatment Advice and Guidance](#)
- [NUH Chemotherapy and Radiotherapy Information](#)

End of life care
Follow link below to EPaCCs template if relevant.

★ EPaCCS End of Life Template

Macmillan - ☎ 0808 808 00 00 (Mon - Fri, 9:00 - 20:00) <http://www.macmillan.org.uk>

Date ▼	Selection	...
No previous values		

Show recordings from other templates
 Show empty recordings

Information | Print | Suspend | Ok | Cancel | Show Incomplete Fields

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