Summary of achievements EA in IAPT Talk Changes

**Chosen as an example of best practice**

* Asked to present at both EA in IAPT National Conferences held in Birmingham (2018 & 2019) as an example of effective EA in IAPT service delivery and selected for a Ministerial visit in May 2019 to demonstrate the effectiveness of the EA in IAPT model (this cancelled last minute due to political activities).

**Successful partnership working**

* The Legal Prescribing Project (since March 2019). Working in partnership with Legal Advice Centre (University House) to support Employment Support clients in accessing free legal advice around employment related issues. Employment Advisers work closely with the employment law solicitor in identifying suitable cases and supporting clients to receive legal advice, often around reasonable adjustment and re-deployment, and providing mediation
* Talk Changes EA also works closely with Job Centre Plus, especially their Disability Employment Advisers. Pre-COVID, TC Employment Advisers where based at Hackney JCPs one afternoon a week to provide 1:1 sessions with JCP customers who might benefit from IAPT support. This has now shifted to remote support and partnership working

**Improving employment related national data collection**

* Talk Changes EA worked closely with PCMIS and DWP to create and implement the Management Information Reports v2 and v3 for use by all EA in IAPT Initiative sites who use PCMIS. Alongside the report, we also contributed to the production of the EA in IAPT Data Handbook available on the NHS Digital website.
* Currently working on an Employment Support Patient Portal to increase the collection of additional employment related data now required for the IAPT Dataset v2, with the opportunity of it then being made available to all PCMIS EA in IAPT sites.

**Innovation**

* Talk Changes EA have been selected to trial Employment Advice on Silver Cloud, with emphasis on tripartite working – Employment Adviser/Therapist/Client. This is at the concept/funding negotiation stage.

**Impact on health outcomes**

* It has been challenging to prove, through data, the impact Employment Advice has on health outcomes, partly due to Employment Advisers not collecting PROMs. The introduction of the W&SAS collected by EAs after clinical treatment ends and additional employment related questions for IAPT Dataset v2 aims to address this gap in data. However, research carried out by our trainee clinical psychologist found some interesting trends in how EA support impacted clinical scores, showing a more consistent reduction in scores, compared to that of those without EA support, especially for the depressed group. These findings were statistically significant.

**The success of the EA in IAPT initiative**

* Since the launch of the initiative over 30,000 people have been supported by EAs in IAPT. This year set to exceeded the target of 19,000 per year and on course to overachieve by 5,000 for 2020/21 (total of 24,000 if it continues on this trajectory)

Talk Changes has contributed 4.7% of these 30,000 (out of 52 EA in IAPT sites).

**Oct 19 – Sept 20**

|  |  |
| --- | --- |
| Received an Employment Support Initial Assessment (entered employment support) | 533 |
| Percentage of those who Completed IAPT Treatment who received Employment Support (target 15-20%) | 16% |
| Total referred for Employment Support | 685 |
| Conversion of referrals to accessing ES | 78% |
| Total number supported to Return or Remain in their employment | 230 |
| Total number support to Find work | 70 |
| Other vocational/employment related outcomes | 41 |

**Oct 18 – Sept 19 (pre COVID and an additional EA)**

|  |  |
| --- | --- |
| Received an Employment Support Initial Assessment (entered employment support) | 504 |
| Percentage of those who Completed IAPT Treatment who received Employment Support (target 15-20%) | 17% |
| Total referred for Employment Support | 743 |
| Conversion of referrals to accessing ES | 68% |
| Total number supported to Return or Remain in their employment | 194 |
| Total number support to Find work | 115 |
| Other vocational/employment related outcomes | 92 |