



Healthier
**Lancashire &
South Cumbria**

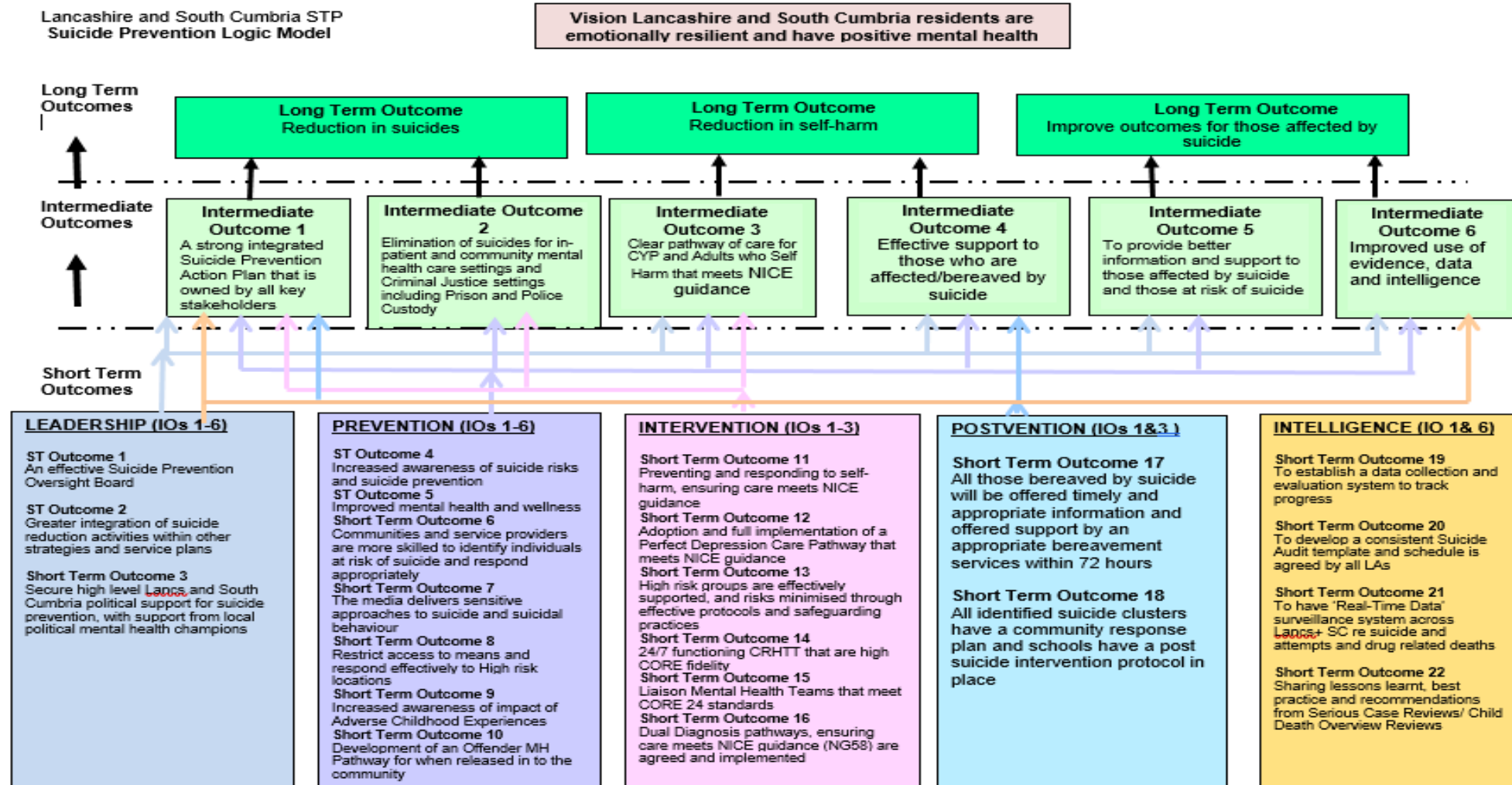
Benefits of RTS – ‘Real Time Learning’

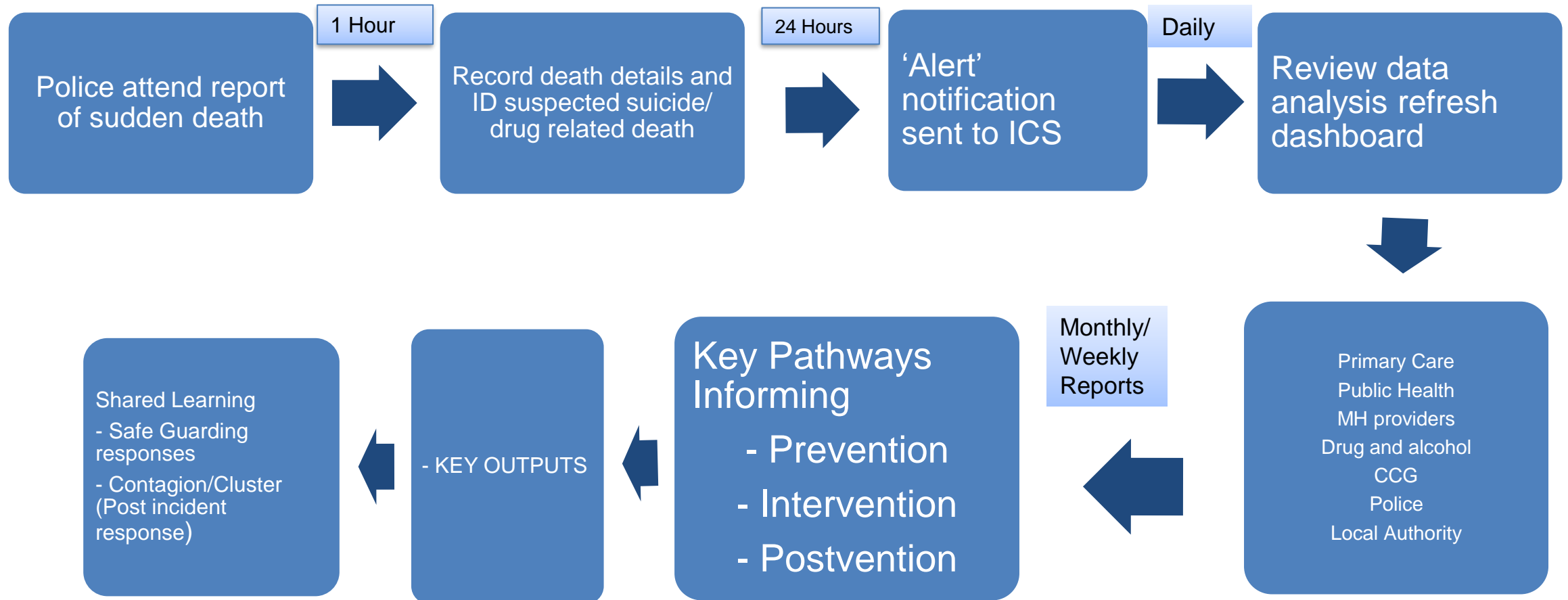
**CYP –Suicide Prevention Shared Learning Event.
Wednesday 12th May 2021**

**Louise Thomas – North West Coast Clinical Network Programme Manager
Neil Smith – Senior Advisor, North West Coast Clinical Network
Russel Clarke – Deputy Head Teacher, Haslingden High School**

- ICS Leadership
- Multi Agency Governance
- Real Time Surveillance Established
- Strong Links with Children's Safeguarding and CDOP
- Real Time intelligence led response capability
- Early Learning culture

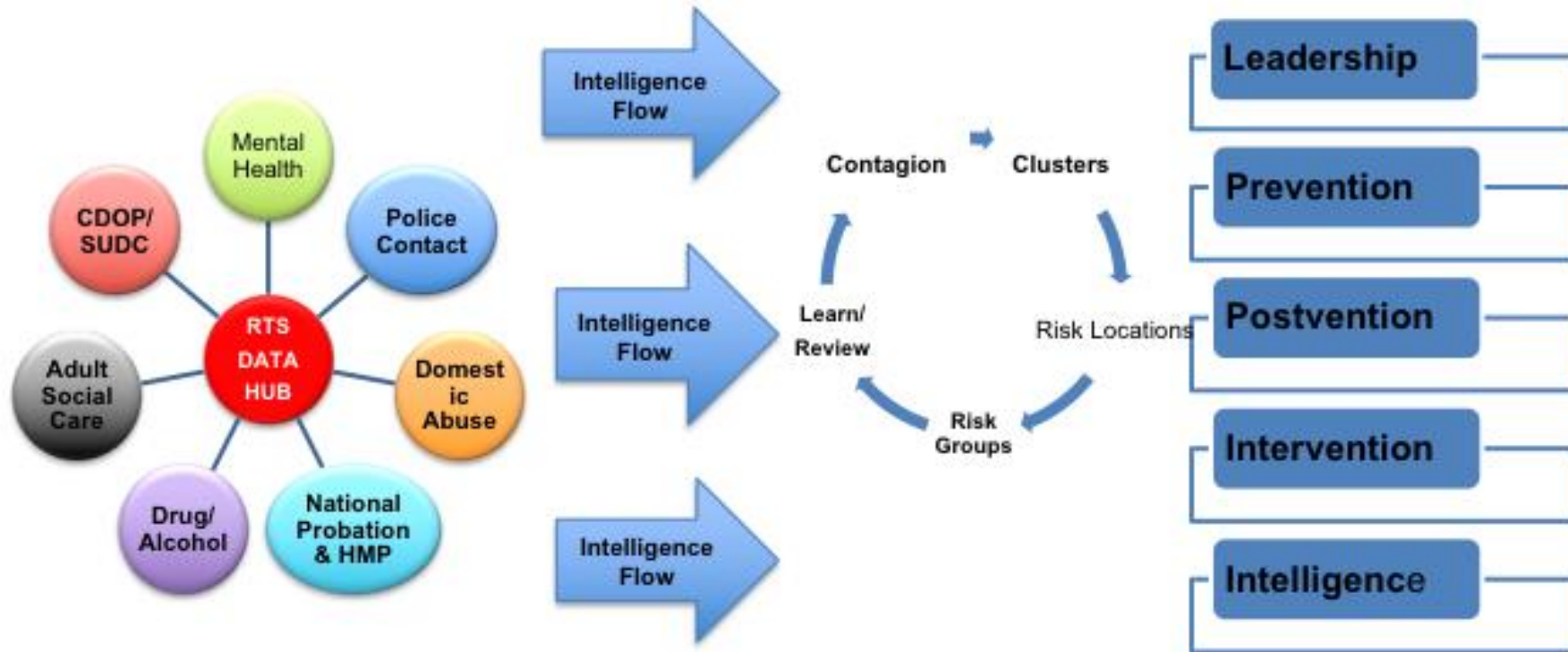
ICS LOGIC MODEL ACTION PLAN





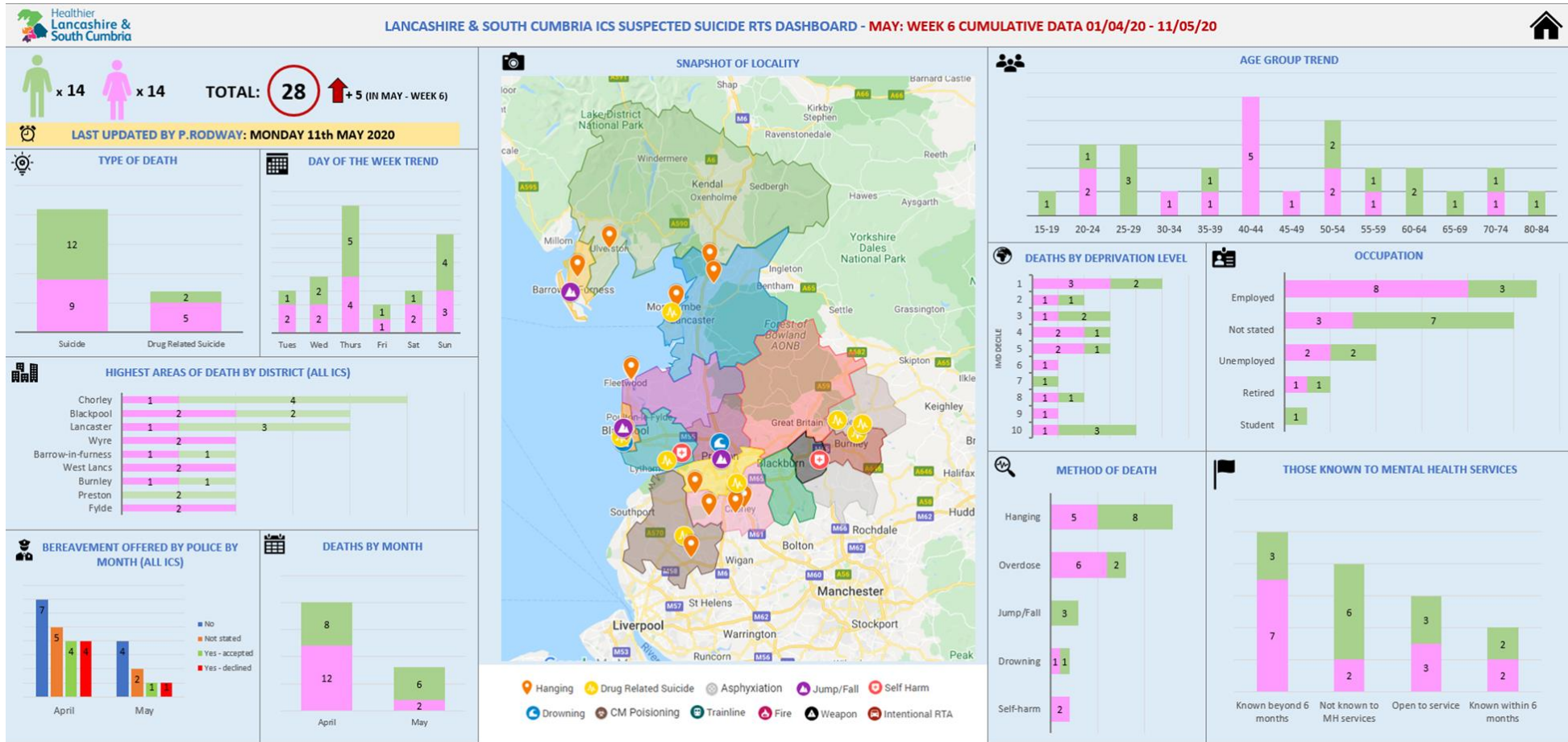
Real Time Surveillance- Data Connectors and Flow Model

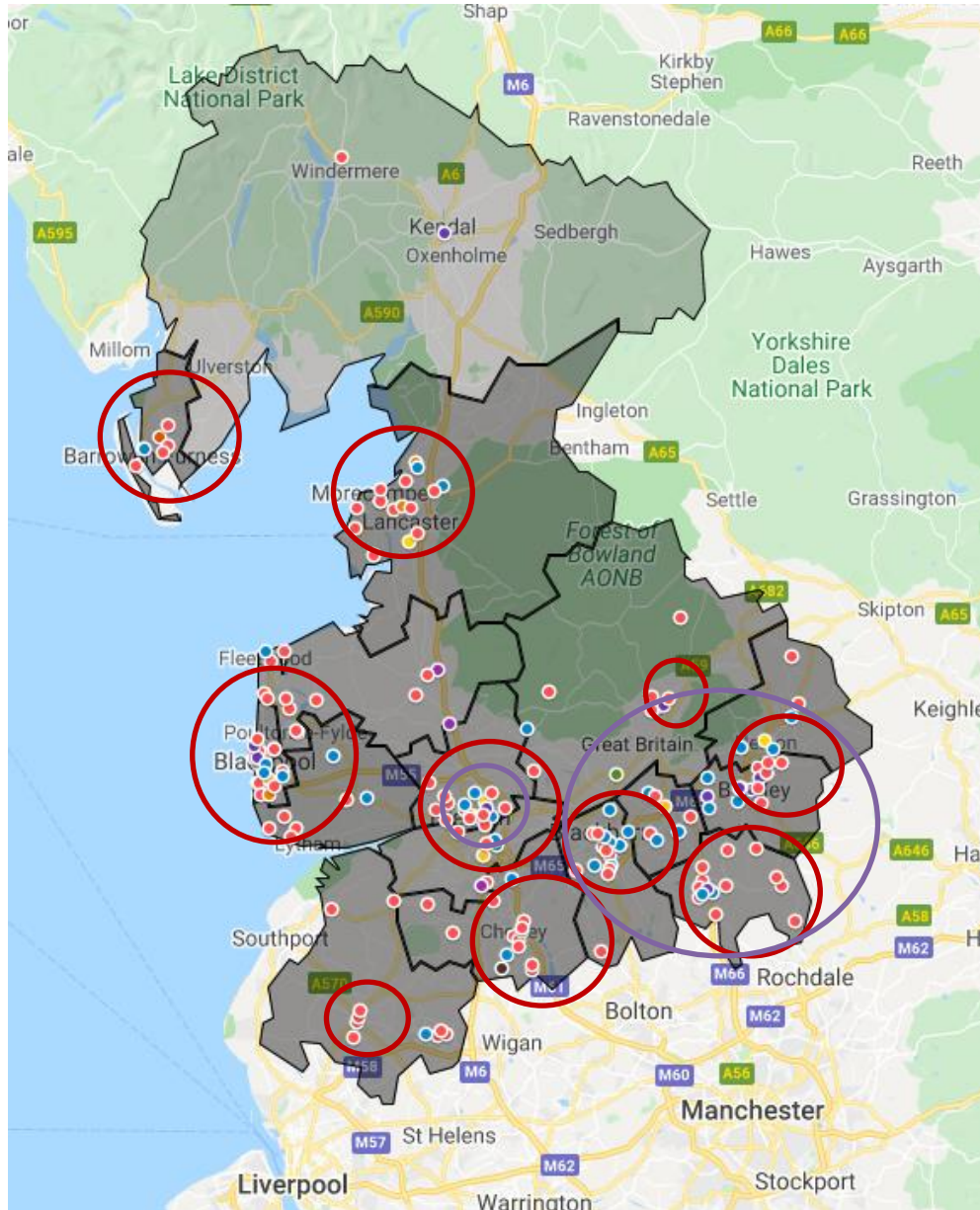
Intelligence Led approach



- 1. Suicide Prevention is everyone's Business.**
- 2. We agree to share information and data across organisations to increase learning and new action opportunities.**
- 3. We will be intelligence led in all our responses to real time information.**
- 4. We will work together and collaboratively to increase our capacity to prevent self harm and suicide.**
- 5. We share the 'prevention' challenge and accept mutual accountability to reduce suicide and self harm.**
- 6. Rapid delivery of local responses to local problems supported by timely research and analysis.**

ICS ICS DASH BOARD





Circled in red are cluster areas of hanging cases (pink dots) which was most prevalent in Blackpool, Preston, Rossendale and Chorley

There is a line of suicide by overdoses from Blackburn to Burnley with some cases in Preston too (blue dots circled in yellow)

1. October 2019 -Haslingden High School – Child ‘R’ aged 17 years Completed suicide from road bridge near school
2. January 2020 – Haslingden High School – Child ‘J’ aged 14 years attempt suicide same location.
3. January 2020 – Coal Clough Acadamy – Child ‘O’ aged 15 years completes suicide at home address.

What Worked Well.

First 24 hours.....

- Managed the immediate situation
- Close liaison with the police
- Managed the end of school given the A56 being closed and emergency services still at the scene
- Immediate conversation with the LCC media team
- Met with specific staff (teachers that day, form tutor etc)
- Broader communication strategy. Communication with all stakeholders (parents, students, staff, governors, external agencies)
- Briefings with staff and students - Assemblies
- Nominating a named person to be the sole contact for the family in school – conversations with the family
- Contacted local councillor
- Arranging for the school nurse to come into school the next day – allocate areas
- Similar arrangement with the police and sought other services
- Began to develop a spreadsheet identifying vulnerable students and staff
- Left school at roughly 11pm

What Worked Well – After 24 Hours.

After the first 24 hours...

- Met with students and staff on the vulnerable list – triaged
- Contact with specific external agencies as required
- Strategy discussion – well prepared
- Fielding daily calls from parents or members of the community
- Accessed support for whole staff – arranged for the 4 Samaritans counsellors to come into school
- Suicide awareness training for all staff
- Meeting with community policing team and the East Lancashire Press Officer for the police
- Contacting Jason Milburn, founder of 'Jack's club'. Assembly for the year group
- Meeting a prominent local councillor within two days of the incident
- Educational Psychologist conversation (supported by a member of SUDC)
- Review of CPOMS and student's records
- 1 hour information session for parents – 'How we work together to keep children safe'. Recorded and online survey used to collect responses
- Didn't feel as though the finger was being pointed with immediate external agencies



- Overwhelmed with information from external agencies – in excess of 15 calls in the first 12 hours, whilst trying to formulate plans – Vicky Wagstaff (emailed a summary)
- Time to prepare for staff and student briefings
- The reputation of the school within the local community (not having a voice)
- The critical incident policy – not a practical tool



How would we do things differently?

Need to develop a guided record sheet for a detailed chronology:

DAY 1

1. Assess the ongoing danger and take necessary action eg evacuation/first aid/emergency services

Done: Time: _____ Date: _____

Name of Person: _____

2. Allocate roles to staff members

Lead Roles	Person Responsible	Mobile Number
Establish central information point		
Set up dedicated phone line		
Arrange staff briefing and debriefing (set regular times)		
Inform pupils		
Inform parents		
Manage Media (prepared statement)		

5. Inform key people and seek support as appropriate/link with other relevant agencies

List of Key Contacts (name)	Phone Number	Done
Principal/Vice-Principal		<input type="checkbox"/>
Education and Library Board's Critical Incident Response Team		<input type="checkbox"/>
Chair of Board of Governors		<input type="checkbox"/>
Council for Catholic Maintained Schools		<input type="checkbox"/>
Local Clergy/Faith Workers		<input type="checkbox"/>
Local Police		<input type="checkbox"/>
Fire Brigade		<input type="checkbox"/>
Hospital		<input type="checkbox"/>
Designated Medical Officer		<input type="checkbox"/>
Communications Officer		<input type="checkbox"/>
School Nurse		<input type="checkbox"/>
Educational Psychologist		<input type="checkbox"/>
Educational Welfare Officer		<input type="checkbox"/>
Counselling Services		<input type="checkbox"/>

6. Brief all staff

Remember: Clear factual information
Advice on how to inform & support pupils
Team working and practical arrangements (eg cover, flexible timetable, recovery room)
Support for staff
Identify vulnerable staff
Inform absent staff
Set time for debrief session

Done: Person responsible: _____

Time: _____ Date: _____

7. Inform all pupils

Remember: Clear language (no euphemisms)
Dispel rumour
Offer support
Age appropriate factual information
Assurances regarding updated information
Identify vulnerable pupils
Inform absent pupils

Done: Person responsible: _____

<https://www.education-ni.gov.uk/sites/default/files/publications/de/guide-to-managing-critical-incidents-in-schools.pdf>

■ ■ Possible areas for Development.

- Schools should always be a central part of the strategy discussion – opportunities to reassure school leaders
- Possible internal allocation for liaison with external agencies for support (advantages and disadvantages of this proposal)
- Family liaison officer for the family encouraged to contact the school and introduce themselves
- Local authority have a clear system for support (critical incident team)
- Onsite support – extremely challenging and intense period
- Planned debriefs that schools can be walked through at a specific time after the event – 1 month?
- An external voice that validates/promotes publicly the school's approach and work with external agencies

■ ■ Possible areas for Development.

- Development of the school website in relation to wellbeing and avenues for support
- ‘School parents online’ – developing a representative group of parents who perform a specific role in school and if appropriate, can play an active role on social media that is designed to de-escalate and signpost to school
- Schools to group their support mechanisms, such as counsellors, pastoral staff
- Social media strategy – social media manager to be nominated in school
- Linked to a local school leader who has dealt with similar
- Take/present agreed actions to LASSH



Questions and Observations