

14<sup>th</sup> December 2020

## **Pan London Homeless Hotels Drug and Alcohol Support Service (HDAS-London) – Service Update**

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Thank you for taking the time to read this update on the HDAS service. HDAS is likely to be funded until 30<sup>th</sup> June 2021.

Due to the COVID-19 pandemic, emergency housing provision this winter is likely to be more limited and more diverse compared to previous years. In discussion with the GLA, HDAS can offer additional SM support to aid rough sleepers, residents and professionals in emergency accommodation settings.

The service's Single Point of Contact (SPOC) telephone and email is staffed by experienced substance misuse workers and clinicians, weekdays 09:00 – 17:00.

Please contact the SPOC service for substance misuse-related inquiries from professionals including (but not limited to):

- Advice on managing drug, alcohol and nicotine issues, including harm reduction
- New referrals into local treatment services (including contact details, services available etc)
- Prescribing arrangements for residents already in treatment
- Support with treatment provider transfers when the resident is moving on and requires continuity of care
- Access to a range of information resources (workbooks, leaflets) for staff and residents to help with addressing substance misuse
- Access to harm reduction resources including naloxone and lockboxes
- Access to NRT/electronic cigarette supplies

### **Contact details**

**Phone: 020 8066 3738**

**Email: [HDAS-London@turningpointpublic.onmicrosoft.com](mailto:HDAS-London@turningpointpublic.onmicrosoft.com) (monitored 09:00 – 17:00 Monday – Friday)**

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**Please note the Christmas opening hours of HDAS and the London SM providers.**

All providers are closed 25<sup>th</sup>, 26<sup>th</sup>, 27<sup>th</sup>, 28<sup>th</sup> and 1<sup>st</sup> Jan (bank holidays)

	24 <sup>th</sup> Dec	29 <sup>th</sup> Dec	30 <sup>th</sup> Dec	31 <sup>st</sup> Dec
<b>HDAS</b>	9-5	9-5	9-5	9-5
Barking and Dagenham - CGL	9-4	9-5	9-5	9-5
Bexley – SLaM	9.30-4.30	9.30-4.30	9.30-4.30	9.30-4.30
Brent – WDP	9-5	9-5	9-5	9-5
Bromley – CGL	9-5	10-2	10-2	10-2
Camden – CGL	9-5	9-5	9-5	9-5
Ealing – CGL/CNWL	10-3	10-3	10-3	10-3
Hackney – TP	9-5	9-5	9-5	9-5
Hammersmith & Fulham	9-5	9-5	9-5	9-5
Harrow - WDP	10-4.30	10-4.30	12-4.30	10-4.30
Havering - WDP	10-5	10-5	12-5	10-5
Hillingdon – WDP	9-5	9-5	9-5	9-5
Hounslow – CNWL/PF	10-4	10-4	10-4	10-4
Kensington & Chelsea – CGL/TP	9-5	9-5	9-5	9-5
Lambeth -SLaM	9-4.45	9-5	9-5	9-4.45
Merton – WDP	9-5	9-5	9-5	9-5
Newham – CGL	9-5	9-5	9-5	9-5
Richmond - SLaM	9-4	9-4.30	9-4.30	9-4
Southwark - CGL	10-4	10-4	10-4	10-4
Tower Hamlets - CGL	9.30-5	9.30-5	9.30-5	9.30-5
Waltham Forest - CGL	9.30-4.30	9.30-4.30	9.30-4.30	9.30-4.30
Wandsworth - SLaM	9-4	9-5	9-5	9-4
Westminster – TP/CGL	9-5	9-5	9-5	9-5

Please forward this communication your colleagues/partners who have a role in supporting the substance misuse needs of people who experience rough sleeping or are housed in temporary or emergency accommodation in London. If you have any questions, please do not hesitate to get in touch via [sian.thomas@cgl.org.uk](mailto:sian.thomas@cgl.org.uk) (HDAS co-ordinator)

Thank you for your support in helping people stay safe and well.