



# North West London CYP asthma meeting

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## Asthma Big Room

A focus on quality improvement

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## Introduction

- Background
- The asthma big room
  - What is the big room?
  - How did it come about?
  - What has the big room been doing?
- Next steps
- Get involved





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## Asthma big room

"Improve the recognition and management of asthma and wheeze in children and young people in North West London through the delivery of consistent, high quality, personcentred care"



## The Big Room<sup>4</sup>

Based on 'oobeya process' (Toyota)

Weekly MDT meeting with flat hierarchy

Central aim provides a common vision

 Rapid decision-making and scaling of small tests of change





## **Big Room structure**

Introductions

Patient story

20

Data review

Focus of meeting

Set next agenda

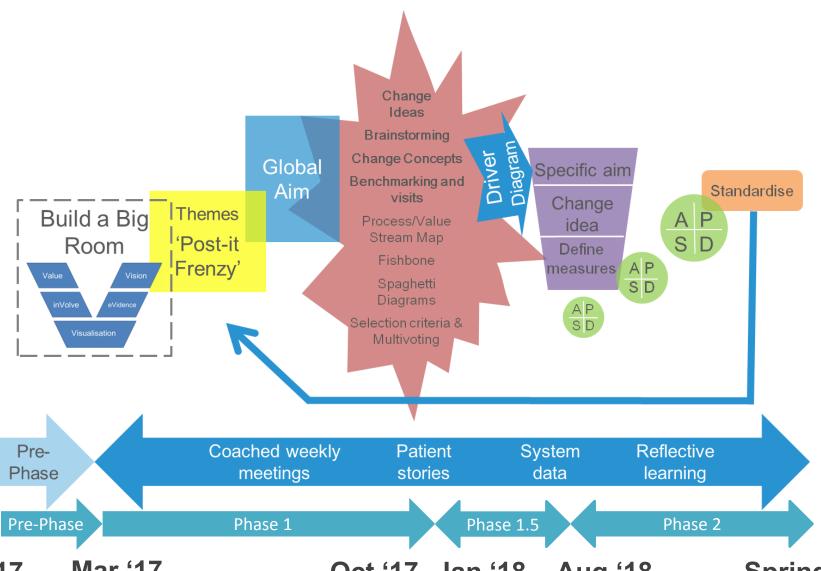
• Evaluation







## How did the big room come about?<sup>4</sup>



Jan '17

**Mar '17** 

Oct '17 Jan '18

**Aug '18** 

Spring '19

## Where does the big room focus?

Professional Education & Learning

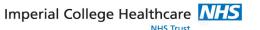
Culture of Continuous Improvement

# Improving asthma care

Patient, Parent & Carer Education & Awareness Population & Pathway Approaches to Care



Aim	Primary Drivers	Secondary Drivers
Improve the recognition & management of asthma and wheeze in children and young people in North West London, through the delivery of consistent, high quality, person-centred care	Patient, Parent & Carer Education & Awareness	Face-to-face patient, parent & carer education  Wheeze & asthma care plans (patient & parent held)  Itchy, sneezy, wheezy resources & education programmes  Asthma Action day  Signposting and developing websites & Apps (exisiting & new)  Group education sessions  PATCH team education at home
	Professional Education & Learning	Optimising use of electronic versions of Asthma/ Wheeze Management Plans  Education packages (eg Foundations of Wheezy Care)  Itchy, sneezy, wheezy (training programme, asthma care network etc)  Healthy London Partnership Toolkit  Case-based learning in CC4C Child Health GP Hubs  Learning from incidence reporting, Datix & pharmacy patterns of use  Education Programme for Schools
	Culture of Continuous Improvement	Big Room (structure, rhythm) at the heart of improvement  Articulation of asthma/wheeze care pathway as a series of care processes  Well defined measures; ue of time series data  BTS, NICE and other audits  Use of standardised, consistent, structured data & language  Engagement of staff, patients, parents & families  Feedback from patients (FFT, Picker & others)
	Population & Pathway Approaches to Care	Agreed consistent format for asthma management plan Agreed best practice pathways for wheeze & asthma Cerner-based registry of patients with wheeze & asthma Whole Systems asthma dashboard (pan-NWL) Care Information Exchange to enable care coordination across pathways Case hunting through CC4C Child Health GP Hubs Whole population segmentation GIS, Pollution & Pollen mapping



## Electronic asthma plan

#### My Asthma Plan

This plan was created at Imperial College Healthcare NHS Trust on 16-DEC-2018.

Your asthma plan tells you when to take your asthma medicines.

And what to do when your asthma gets worse.

Name:	
NHS#	DOB:

#### My daily asthma medicines

- My preventer inhaler is: <u>Beclometasone</u>
  Its colour is: <u>Brown</u>
  The type of inhaler is: <u>100mcg MDI + Spacer</u>
  Every day, even if I feel well, I use my preventer inhaler in the morning <u>1 puff(s)</u>
  and at night <u>1 puff(s)</u>
- · Other asthma medicines I take every day:
- My reliever inhaler is: <u>Salbutamol</u>
  Its colour is: <u>Blue</u>
  The type of inhaler is: <u>MDI + Spacer</u>
- When I wheeze or cough, or my chest hurts or it's hard to breathe, I take 10 puff(s) of my reliever inhaler.
- · My best peak flow is:

#### Does doing sport make it hard to breathe?

If so, I need to take  $\underline{6}$  to  $\underline{10}$   $\underline{puffs}$  of my reliever inhaler (usually blue) beforehand.

#### 7 When my asthma gets worse

#### I'll know my asthma is getting worse if:

- I wheeze or cough, my chest hurts or it's hard to breathe, or
- · I'm waking up at night because of my asthma, or
- I'm taking my reliever inhaler (usually blue) more than three times a week, or
- My peak flow is less than

#### If my asthma gets worse, I should:

Keep taking my preventer medicines as normal And also take <u>10 puffs</u> of the blue reliever inhaler every four hours.

If I'm not getting any better doing this, I should see my doctor or asthma nurse today.

-

Remember to use my inhaler with a spacer (if I have one).

#### My Asthma Plan

#### 3 When I have an asthma attack

#### I'm having an asthma attack if:

- . My blue reliever inhaler isn't helping, or
- . I can't walk or talk easily, or
- . I'm breathing hard and fast, or
- . I'm coughing or wheezing a lot, or
- My peak flow is less than

#### When I have an asthma attack, I should:

Sit up - don't lie down. Try to be calm.

Take one puff of my reliever inhaler <u>every 30 to 60</u> <u>seconds</u> up to a total of 10 puffs.

#### If I still don't feel better and I've take ten puffs.

I need to call 999 straight away. If I am waiting longer than 15 minutes for an ambulance, I should take another 10 puffs of my blue reliever inhaler.

Even if I start to feel better, I don't want this to happen again, so I need to see my doctor or asthma nurse today.

#### My asthma triggers:

Viral colds

#### I need to see my asthma nurse every six months

Date I got my asthma plan: 16/12/18

My next asthma review is due in: 72 hrs

Doctor/asthma nurse contact details: Name:

Phone:

Make sure you have your reliever inhaler (usually blue) with you.
You might need it if you come into contact with things that make your asthma worse.

Parents - Get the most from your child's action plan Make it easy to you and your family to find it when you need it

- Take a photo and keep it on your mobile (and your child's mobile, if they have one)
- Stick a copy on your fridge door
- Share your child's action plan with school and those who look after your child (a printout
  or photo).

Talk to your hospital doctor about how to access an on-line copy of your action plan through the Care Information Exchange (CIE).

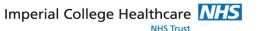
You and your parents can get your questions answered:

Call our friendly expert nurses 0300 222 5800

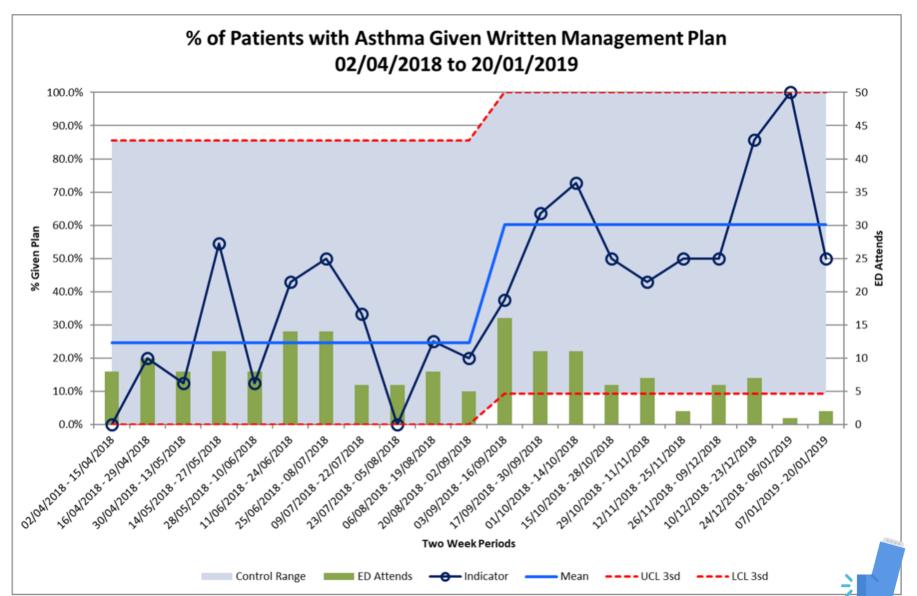
Pam·Spm; Mon·Fri) Get information, tips and ideas

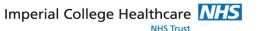




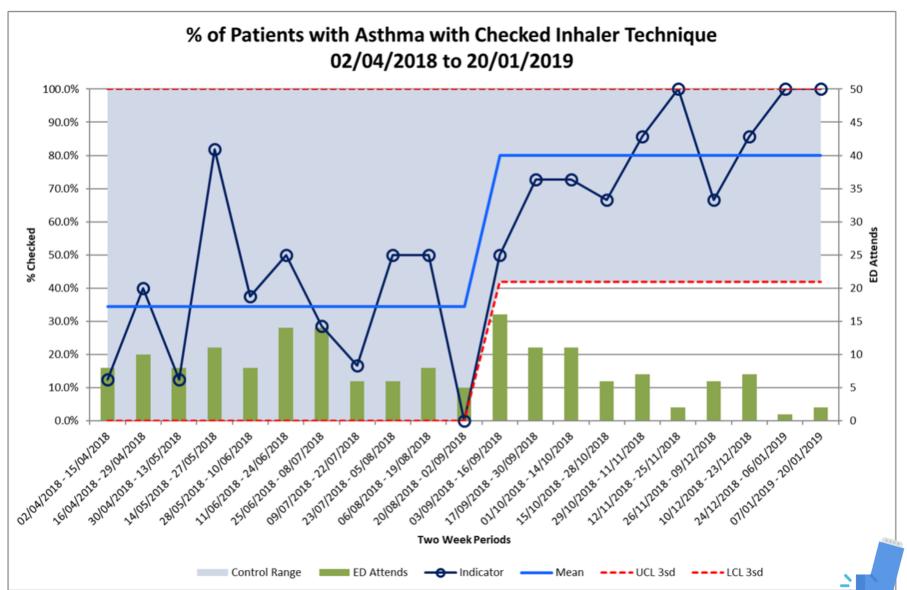


## **SPC** charts



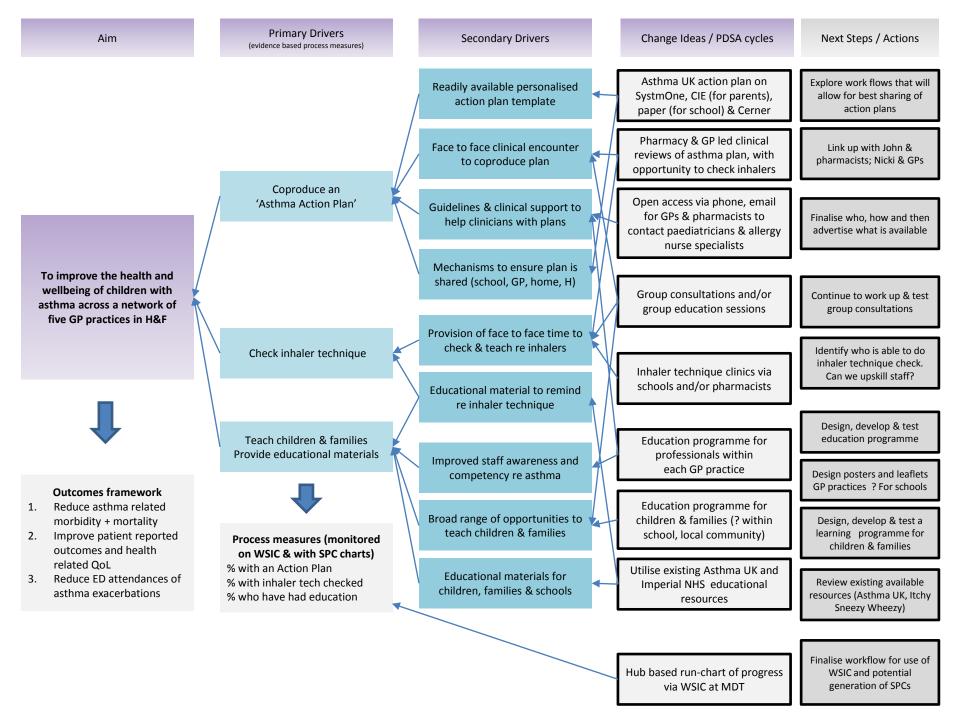


## **SPC** charts



## Where next?







## **Get involved**

Come along to an asthma big room

e.mcgeorge@nhs.net or adam.smith9@nhs.net

Start your own big room
 Contact Imperial Flow Coaching Academy

imperial.flowcoaching@nhs.net





## References

- 1. Royal College of Physicians; Healthcare Quality Improvement Partnership. Why asthma still kills. The National Review of Asthma Deaths (NRAD). 2014.
- 2. Asthma UK. Falling through the gaps: why more people need basic asthma care. 2017.
- 3. NHS Improvement. Lung: National Improvement Projects. 2012.
- 4. The Health Foundation. Improving patient flow. 2013.

