*Suggested template email to patients and lay people - Healthy London Partnership Transforming Primary Care Programme- ‘Next Steps’ for general practice collaboration*

Dear all,

Healthy London Partnership has launched the ‘Next Steps to the Strategic Commissioning Framework – a vision for strengthening general practice” that is aimed at supporting practices across the capital to build collaborative arrangements that work best for their population and practice.

In 2015 our offer to the system set out a bold new vision for primary care in the capital. Much work has been done on this and great successes have been achieved; we now have more GPs in training, a broader skill mix in our primary care workforce, greater use of digital technology such as online consultations and 100% extended access for patients across London.

XXX INSERT PRACTICE/CCG is part of this movement and has joined with XXX INSERT NAMES OF OTHER PRACTICES OR NAME OF ORGANISATION to bring benefits for the practice and our local community.

By working together at greater scale, general practice can be both big and small; it can keep providing patients with personalised, whole-person care at practice and network level but it can also provide strategic support, leadership and a strong voice within larger-scale general practice organisations.

Collaboration is not new to general practice; in recent years practices across the capital have been developing stronger relationships with each other and with other care providers. Almost every practice is now part of a larger scale organisation or federation.

The benefits for patients are numerous. These include:

* More consistent and accessible care, delivered by a multi-disciplinary team with the combined skills to meets their specific needs
* Care that is designed and delivered to suit their needs, provided by the right clinician, and accessed through a range of easy-to-use methods
* Clinicians who are motivated, happy, effective and focused on delivering care rather than drowning in administration
* The chance to be represented and involved in decisions relating to their care, have clear expectations of the service they receive, and can co-design changes to these services
* Great care for life, from a joined-up, sustainable, high-quality, local network. This is thanks to new models of care and integrated care systems with deep links to communities and a perspective that takes into account the whole population.

Our commitment is to give practices the support they need to develop and carry out plans for collaboration. If you have any feedback or want to get involved further we have produced guidance, evidence and online resources to facilitate this which are available on the Healthy London Partnership [Transforming Primary Care Progamme website](https://www.healthylondon.org/our-work/primary-care/).

With best wishes,

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