



Healthy London Partnership

Quarterly update – April to June 2016

Welcome to our July report. We are delighted to share our latest highlights as we move into the second year of Healthy London Partnership.

From April to June, we were in a unique position to support the development of London's sustainability and transformation plans (STP). Our teams have been working with local STP planning leads and Directors of Public Health across London to share best practice; baseline data and benchmarking; and financial and workforce modelling, as well as hands-on practical support locally to develop content, hold workshops to share learning and help local teams develop plans.

Healthy London Partnership was set up to provide ongoing support for transformation from strategy through to delivery, ensuring alignment across the full commissioning and delivery chain. Part of this means delivering activities that are common across all CCGs, where it would be beneficial to have a consistent approach, such as developing outcome measures, standards or benchmarking. A once-for-London approach has the potential to minimise duplication and streamline quality improvement. As detailed STPs progress, we will continue supporting local leads to ensure the work we are doing supports their delivery and maximises local efforts to improve health and care.

The scale of transformation that we are aiming for across London needs strong commitment, investment and a clear purpose to vastly improve the health of our city. Our progress depends on the input of many leaders, experts and clinicians and we would like to thank everyone involved in Healthy London Partnership for their continued enthusiasm and efforts to make positive changes to health in the capital.

PROGRAMME PROGRESS



Cancer

We have been training and supporting providers and commissioners to undertake capacity and demand modelling for CT, MRI, ultrasound and endoscopy diagnostic modalities to plan for sustainably meeting demand. We have been working closely with the Intensive Support Team to link in with the London 18 weeks taskforce. We are meeting trusts individually to provide bespoke support and discuss opportunities for optimisation. This enables us to understand the diagnostics position both at a London level and sector level and findings will be shared widely.



Children and young people

We published two sets of standards to drive up quality in acute in-patient care for children and young people in London: London Acute Care Standards for Children and Young People; and London Paediatric Critical Care (Level 1 and 2) Standards. On 3 May, we marked World Asthma Day with an early launch of the London asthma toolkit. This is an online asthma care resource centre for parents and carers and health professionals across the system. It will continue to develop with more resources available over the coming months. It includes an e-learning hub for training community pharmacists on the children and young people's inhaler technique. Visit the Healthy London Partnership You Tube channel to watch the short film 'London asthma toolkit: better care for children and young people' and find out why improving asthma care is so important.



Digital

We gave our first live demo at e-Health Week of how London's future digital solution would work for NHS organisations, clinicians and patients to share data. We used the example of end-of-life care planning to demonstrate the working proof of concept that we had previously agreed with strategic planning group (SPG) leads. It showed how clinicians in a range of organisations would update of a single, virtual, standards-based end-of-life care plan, using their own systems in real-time. We also showed how we patients could create a digital identity that can be used to communicate with all NHS organisations in London, and how data controllers would have the tools to implement a single electronic information sharing agreement and manage the flow of information between organisations. The demo proved the solution is viable and so we can take the next step towards implementation. It will mean London-wide information sharing and collaboration that will link existing exchanges, connect the patient, enable system-wide transformation and improve London's ability to deliver proactive, coordinated care.



Estates

Over 1,000 condition and utilisation surveys have been performed for primary care properties to support local estates strategies and STPs. We worked with all five STP areas to develop estates chapters for the June 2016 checkpoint submissions. The latest version of the London Estates Database was also migrated onto SHAPE. All CCGs now have access and work has started on the next iteration to address any gaps. We have also been supporting London Estates Devolution North Central London pilot to construct a skeleton business case and set out what London intends to seek to be devolved.

PROGRAMME PROGRESS



Homeless health

Interviews with over 100 organisations took place and work began on a suite of deliverables tailored to the needs of CCGs and the homeless population of London. We will be delivering a number of resources by September this year. These will help commissioners improve the health of London's homeless people and realise the collective ambition for London's NHS to be an exemplar in this area. Significant partnership working with stakeholders in the NHS and beyond is required and we are also conducting field work with those who are experiencing homelessness across London to ensure this programme is a success.



Mental health

We are now working with Tower Hamlets CCG to deliver London's digital mental wellbeing project. It will help people suffering with mental health issues access support and services online. A prototype will be available for testing in October. The new Mayor wants to make mental health a priority for London and we are working with the GLA to see how we can bring about change across all our partner organisations and with Londoners. Work on the perinatal mental health guide for commissioners is now winding up. The guide will be published shortly. We have published a mental health planning tool called 'Stolen Years: reducing the mortality gap'. This tool will support health services to reduce the mortality gap for people with mental health problems, who tend to die up to 15 years earlier.



Personalisation and self-care

We have been working closely with STP leads to ensure personalisation and self-care activity is effectively embedded in local plans and providing guidance on the key person-centred and community-centred approaches that should feature. This includes peer support, health literacy and coaching, patient activation, care and support planning, social prescribing and patient activation. We have also supported a number of CCG with bids for patient activation measure licenses. Ten London CCGs were successful in securing 520,108 new licences for their areas (29% of the national allocation).



Prevention

We shared learning from Healthworks with London's health leaders. Healthworks was our online crowdsourcing pilot for CCG staff to generate and share new ideas to improve workplace health. We also kicked off London's Great Weight Debate with over 120 Londoners taking part in online discussions and live events about how to tackle childhood obesity in the capital. We found that well informed Londoners are strongly in support of greater legislative action and tighter controls on retailers – the report is due out shortly. More local activity is taking place over the summer.

Our Healthy Communities sites (Haringey: Healthy Tuck Shops; Tower Hamlets: Info Scouts; Hackney: Healthy Recipe Packs) completed their insight and diagnostic phase and are now being supported with implementation and evaluation. The report of the work so far is available from our website.

PROGRAMME PROGRESS



Primary care

We have been providing embedded resources and drafting once-for-London primary care content for STPs. These are now in a better position to demonstrate readiness and credibility to deliver this key part of system transformation. We have also supported primary care providers across London with a learning needs assessment and masterclasses (with Londonwide Local Medical Committee). We received positive feedback and are using the findings to create a development programme for providers across the capital. It will enable them to access the support needed to improve quality and achieve sustainability.



Specialised commissioning

Four projects are now established: Paediatric and neonatal transport – services for transporting sick babies and children to intensive care units; Neuro rehabilitation – care for people with neurological conditions requiring rehabilitation; HIV services – the care that people living with HIV receive in adult HIV outpatient services; Child and adolescent mental health services (CAMHS) Tier 4 – children’s mental health care. Each project will be working closely with a range of key stakeholders, clinicians and patients to develop their plans.





Urgent and emergency care

People calling NHS 111 with dental problems now have a better experience and call demands are easier for CCGs to manage following new measures we developed with providers, commissioners and clinicians. We have also been designing a pilot in north-west London for directly transferring 111 calls to local mental health trusts, and our development of Patient Relationship Manager (PRM) continues. PRM is already running as part of 111. It is a live system that channels relevant patient data securely to 111 clinicians in real time for better clinical decision making. An independent academic evaluation is underway and due later this year. It will measure the patient, user and system-wide impact of this ground breaking new service.

More engagement is underway with health professionals to capitalise on the investment in MiDos – the most up-to-date and mobile database of NHS services in London. It is also used by public around 6000 times per month via the My Health London website.

We have been providing dedicated resources to STPs by supporting UEC networks with projects that are developed once for London and workshops to inform the London-wide ambulance strategy. We successfully negotiated national funding for the five UEC networks and embedded network project managers will be providing extra support.



PROGRAMME PROGRESS



Workforce

To assist with developing London's new care models, and ensure the workforce implications of each are fully considered, a number of support packages have been released: physicians associates (new roles in primary care); pharmacy matters (sharing best practice and supporting new roles and opportunities); professional indemnity. Similarly, STPs have been supported with analysis and modelling of potential future strategies, along with an evaluation of current and future primary care workforce challenges. Our online workforce benchmarking tool launched, it enables organisations to better understand their current and future workforce.

HEALTHY LONDON PARTNERSHIP KEY CONTACTS

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