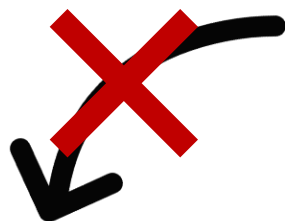




Oxfordshire Out of Hospital Care Team

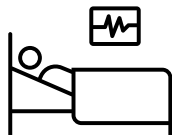
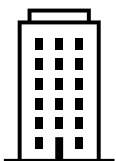
OOHCTeam@oxford.gov.uk

Avoid unnecessary
admissions



Preventative Step-up services

- Social Worker
- Clinical Psychologist and Mental Health Practitioner
- Embedded Mental Health Workers (EMHWs)



Acute General or Mental Health Hospital

- Embedded Housing Options Officer / EHWs



Person facing homelessness

- Peer assessors
- LEAF



Step-down accommodation

- Up to 8 weeks free of charge
- Wrap-around support from OOHCTeam and Primary Care



Ongoing housing

- Resettlement support from Mental Health Practitioner and EMHWs



ED Engagement

Context

- Just started
- Project plan – aims of OOHC model
- Mortality

Objectives

- Identify challenges and barriers – solutions and smarter working
- Review protocols - communication, discharge
- Wider system – share information, connections, influence decision making
- Reflect on recent cases and capture learning

Progress

- Issues identified (ED)
 - Short window of time – underlying health issues (often masked)
 - Skillset – dual diagnosis, capacity (HIU), housing
 - Out of Hours
 - Access to treatment outside of ED
 - Out of area – lost in system
 - Stretched resources
- Engagement Group – monthly
 - ED consultant, Community Safety Practitioner, EDPS, OOHC team, EHW, Elmore
- Profile
 - OOHC and EHW to shadow / co-located in ED
- System
 - OOHC Project Team and MDT (out of hours)
 - *Prevention – access to treatment and care in community*
 - *Service mapping*